Office of the City Clerk

Metropolitan Tulsa Transit Authority BOARD of TRUSTEES SPECIAL MEETING

Friday, June 27, 2025 R.O. Laird Board Room 510 South Rockford Avenue, Tulsa, Oklahoma To Be Held 12:00 p.m.

AGENDA

INTRODUCTION AND NOTICE TO THE PUBLIC: The Board of Trustees will consider, discuss, and may take action on, adopt, amend, reject, or defer action on any item listed on this Agenda.

I. CALL TO ORDER and BOARD MEMBER ROLL CALL

II. INTRODUCTIONS

III. APPROVAL OF THE May 27, 2025, MEETING MINUTES Page 3

IV. PUBLIC COMMENTS

Anyone wishing to comment on an agenda item shall notify the board secretary of their wish to speak, as well as the specific agenda item that they wish to speak about. Each speaker will be allowed three minutes to present. No person shall be allowed to comment without registering with the board secretary.

V. COMMITTEE BUSINESS and REPORTS

With respect to any action on a financial matter below, the Board may also consider and possibly approve, adopt, deny, or amend its current or proposed budget as warranted to add, delete, increase, or decrease programs, appropriations, expenditures, and amounts thereof.

A. Finance/Budget

- 1. Review and approval of Financial Statements—Rebecca Walner (Action) Page 6
- 2. Upcoming Procurements—Kendel Haynes (Information) Page 16
- 3. Review of Ridership Naaja Jeffries (Information) Page 17

4. Insurance Renewals – *Rebecca Walner (Action)* Page 28

Authorize the General Manager to renew existing insurance policies at a total cost not to exceed \$931,441.92.

5. Additional Head Count – Randy Cloud (Action)

To bring in Bus Shelter & Benches in house for both cleanings and routine maintenance. This will move from budget line item "Facility Repairs & Maintenance" in the amount of \$100,000 to Maintenance Administration. In addition to 2 additional employees, we will need capital items in the amount not to exceed \$75,000. Truck, power washer with reclaim, small trailer and additional weed eater.

6. Title VI – *Rebecca Walner (Action)*

Seeking approval for the Title VI compliance report for the FTA years 2025-2028

Metropolitan Tulsa Transit Authority BOARD of TRUSTEES SPECIAL MEETING

Friday, June 27, 2025 R.O. Laird Board Room 510 South Rockford Avenue, Tulsa, Oklahoma To Be Held 12:00 p.m.

B. Operating/Marketing

1. Update on Operations – *Naaja Jefferies (Information)*

C. <u>Executive Committee</u>—James Wagner, Board Chair

1. Holly Batt v. MTTA et al, CJ-2025-01007, Tulsa County District Court – Lori Soderstrom and Steven Kuperman, Attorney

Discussion and possible action regarding settlement of pending lawsuit and possible vote to enter executive session regarding same. 25 OS 307(B)(4).

VI. TRUSTEES AND GENERAL MANAGER COMMENTS

Members of the Board of Trustees and the General Manager will have an opportunity to comment on Metropolitan Tulsa Transit Authority, its services and/or other issues related to Metropolitan Tulsa Transit Authority. Action will not be taken by the Board of Trustees on these comments.

VII. NEW BUSINESS

Pursuant to the Oklahoma Open Meetings Act, new business is any matter not known about or which could not have been reasonably foreseen prior to the time of posting the agenda. Title 25 O.S. sec. 311(A)(9).

VIII. ADJOURN

The next regularly scheduled meeting of the Metropolitan Tulsa Transit Authority Board of Trustees will be held on **Tuesday, July 29, 2025, at 12:00 PM**

METROPOLITAN TULSA TRANSIT AUTHORITY Minutes of the Meeting of the Board of Trustees Tuesday, May 27, 2025 R.O. Laird Board Room 510 South Rockford Avenue, Tulsa, Oklahoma

CALL TO ORDER/ROLL CALL

Trustee	In-Person	Absent	
James Wagner, Chair	✓		
Emily Hall, Vice Chair	✓		
Adam Doverspike	✓		
Tina Peña		✓	
Emeka Nnaka		~	
Phyllis Joseph	✓		
Kelsey Hubble-Dowdell		✓	
Totals	4	3	

OTHERS PRESENT:

Lori Soderstrom, Secretary to the Board of Trustees; Jean Ann Hudson, City-Appointed Attorney.

IN ATTENDANCE: Scott Marr, General Manager; Jennifer Reed, MTTA Accounting Manager; Randy Cloud, MTTA Director of Maintenance; BreAnna Hall, MTTA Marketing Manager; Naaja Jefferies, MTTA Director of Transportation; Ofir Bar, MTTA Director of IT; Will Reece, MTTA Director of Safety; Valerie Courchesne, MTTA Director of Call Center; Kendel Haynes, MTTA Contract Administrator; Mike Colbert, MTTA retiree: Steven Kuperman, MTTA Attorney.

In accordance with the Oklahoma Open Meetings Act, the meeting was preceded by advance notice of the date, time, and place filed with the Municipal City Clerk's office on November 6, 2024. An announcement was also given at least twenty-four (24) hours in advance by posting notice of the date, time and place and agenda of the meeting on May 21, 2025 @ 11:06 am, at the Municipal City Clerk's office and at Tulsa Transit Administrative offices on May 21, 2025.

I. CALL TO ORDER

James Wagner called the meeting to order at 12:06 pm.

II. INTRODUCTIONS

Scott introduced the MTTA staff and guests.

III. APPROVAL OF the April 29, 2025, MEETING MINUTES

Adam Doverspike and Phyllis Joesph moved to approve the April 29, 2025, meeting minutes.

Yeas 3 Nays 0 Abstained 1 Absent 3 -- Motion Carried.

IV. PUBLIC COMMENTS None

A. Finance/Budget

1. Review of Financial Statements – Jennifer Reed

Jennifer presented the financial statements through April. Operating expenses are 15% less than projected. The under is reflected largely in material and supplies, utilities and insurance expenses and other miscellaneous being under budget.

Phyllis Joseph and **Emily Hall** moved to approve FY25 year to date financial statement summary.

Yeas 4 Nays 0 Abstained 0 Absent 3 -- Motion Carried.

2. General Manager Expenses -Jennifer Reed

Jennifer asked the Board to approve the GM's April expenses in the amount of \$1,355.98

Adam Doverspike and Phyllis Joseph moved to approve the General Managers April expenses in the amount of \$1,355.98.

Yeas 4 Nays 0 Abstained 0 Absent 3 -- Motion Carried.

3. Upcoming Procurements—Kendel Haynes

Kendel presented the upcoming procurements. The board would like to see in the future procurements to show big ticket items by some sign of cost going forward.

4. Review of the Ridership - Naaja Jeffries

Naaja presented the ridership for April. 14.8 average passenger per hour and ridership increased for April and closing in on pre-covid numbers. Ridership for Fixed was 197k, BRT was 54k, Micro at 11K, Link Assist was at 6,425. The Board asked for the Micro to show night, day & weekend numbers ridership in a third box.

B. Operating/Marketing

1. Jalena Stevens v MTTA – Lori Soderstrom

Motion was made by **Adam Doverspike** and seconded by **Emily Hall** to enter into executive session.

Yeas 4 Nays 0 Abstained 0 Absent 3 -- Motion Carried.

Motion was made by **Adam Doverspike** and seconded by **Phyllis Joseph** to exit executive session.

Yeas 4 Nays 0 Abstained 0 Absent 3 -- Motion Carried.

Motion was made by **Adam Doverspike** and seconded by **Emily Hall** to approve the settlement proposed by Steven Kuperman, MTTA's attorney in Jalena Stevens v. MTTA et al, CJ-2024-1240.

Yeas 4 Nays 0 Abstained 0 Absent 3 -- Motion Carried.

2. Garrett Wright v. MTTA - Lori Soderstrom

Motion was made by **Adam Doverspike** and seconded by **Phyllis Joseph** to enter into executive session.

Yeas 4 Nays 0 Abstained 0 Absent 3 -- Motion Carried.

Motion was made by Adam Doverspike and seconded by Emily Hall to exit executive session.

Yeas 4 Nays 0 Abstained 0 Absent 3 -- Motion Carried.

Motion was made by **Adam Doverspike** and seconded by **Emily Hall** to approve the settlement proposed by Steven Kuperman, MTTA's attorney in Garrett Wright v. MTTA et al, CJ-2024-0134.

Yeas 4Nays 0 Abstained 0 Absent 3 -- Motion Carried.

V. TRUSTEES AND GENERAL MANAGER COMMENTS

VI. NEW BUSINESS

Pursuant to the Oklahoma Open Meetings Act, new business is any matter not known about or which could not have been reasonably foreseen prior to the time of posting the agenda. Title 25 O.S. sec. 311(A)(9).

VII. ADJOURN

James Wagner adjourned the meeting at 1:43pm.

Sincerely,

Lori Soderstrom Secretary to the Board of Trustees

METROPOLITAN TULSA TRANSIT AUTHORITY BOARD MEETING June 24,2025

To:Board of TrusteesFrom:Rebecca Walner, Chief Financial OfficerSubject:FY25 Financial Statement Summary through May 31, 2025

Recommendation:

Review and approve the FY25 year to date Financial Statement Summary.

Analysis:

May operating expenses of \$2.1M and around 8% less than projections based on the FY2025 budget.

YTD we have a total expenses of 22.9M which are 2M or 8% less than projected. Revenues from Operations are on target higher. The FY25 underspending of 2M is reflected in largely in Marterial and supplies, utilities and insurance expenses and other Miscellaneous being under budget. However, some of these items will level out by fiscal year end and have another month of half price fares. Below is a summary of our YTD FY25 operating results before audit:

MetroLink	FY25 Executive Summary For the Eleven Months Ending May 31, 2025								
Summary of Activities*		Actual		Budget	¥ar%				
Revenues From Operations	\$	2,454	\$	2,520	-3%				
Grant Revenues		20,468		22,444	-9%				
Total Operating Revenues		22,922		24,964	-8%				
Total Expenses		(22,922)		(24,964)	<u>-8%</u>				
Surplus (Deficit)	\$	(0)	\$	0	<u>0%</u>				
Operating Revenues*		Actual		Budget	Var%				
City of Tulsa	\$	10,864	\$	11,065	-29				
Federal Grants		7,672		9,940	-239				
State Grants		1,530		1,054	459				
Other Local		402		385	49				
Fare Revenues		1,752		1,727	19				
Advertising Revenues		573		642	-119				
Other Revenues	<u> </u>	129		151	-159				
Total Operating Revenues	\$	22,922	\$	24,964	-89				
Operating Expenses*		Actual		Budget	Var%				
Payroll & Fringe	\$	16,233	\$	17,252	-69				
Administrative Services		991		970	29				
Materials & Supplies		3,874		4,297	-109				
Utilities		540		610	-119				
Insurance		488		688	-29%				
Miscellaneous		796		1,147	-319				
Total Expenses	\$	22,922	\$	24,964	-8%				

MetroLink

FY25 Executive Summary

For the Eleven Months Ending May 31, 2025

Summary of Activities*	Actual	Budget	Var%
Revenues From Operations Grant Revenues Total Operating Revenues	\$ 2,454 20,468 22,922	\$ 2,520 22,444 24,964	-3% <u>-9%</u> <u>-8%</u>
Total Expenses	 (22,922)	 (24,964)	<u>-8%</u>
Surplus (Deficit)	\$ (0)	\$ 0	<u>0%</u>

Operating Revenues*	Actual	Budget	Var%
City of Tulsa	\$ 10,864	\$ 11,065	-2%
Federal Grants	7,672	9,940	-23%
State Grants	1,530	1,054	45%
Other Local	402	385	4%
Fare Revenues	1,752	1,727	1%
Advertising Revenues	573	642	-11%
Other Revenues	129	151	-15%
Total Operating Revenues	\$ 22,922	\$ 24,964	-8%
Operating Expenses*	Actual	Budget	Var%
Operating Expenses* Payroll & Fringe	\$ Actual 16,233	\$ Budget 17,252	Var% -6%
	\$	\$ •	
Payroll & Fringe	\$ 16,233	\$ 17,252	-6%
Payroll & Fringe Administrative Services	\$ 16,233 991	\$ 17,252 970	-6% 2%
Payroll & Fringe Administrative Services Materials & Supplies	\$ 16,233 991 3,874	\$ 17,252 970 4,297	-6% 2% -10%
Payroll & Fringe Administrative Services Materials & Supplies Utilities	\$ 16,233 991 3,874 540	\$ 17,252 970 4,297 610	-6% 2% -10% -11%

Goal 1. Operate a Safe T	ransi	t System									
Accidents (Per 100K miles)		FY25	FY24	<u>Change</u>	Target						
Fixed Route		0.84	0.02	3862%	2.00						
RideShare		0.24	0.10	140%	1.20						
Goal 2. Meet and Exceed	Cust	omer Expectatio	ns								
Complaints		FY25	FY24	Change	Target						
Fixed Route		14.00	11.00	27%	25.00						
MicroLink		2.35	10.17	-77%	25.00						
LinkAssist		3.67	10.17	-64%	25.00						
Goal 3. Maintain a Quality Workforce											
Absences (Per weekday)		<u>FY25</u>	<u>FY24</u>	<u>Change</u>	Target						
Fixed Route		9	7	29%	9						
Rideshare		2	2	-3%	5.0						
Goal 4. Operate an Effect	ive Tı	ransit System									
Passengers Per Hour		<u>FY25</u>	<u>FY24</u>	<u>Change</u>	<u>Target</u>						
Fixed Route		13.12	12.12	8%	14.00						
MicroLink		3.02	2.50	21%	2.50						
LinkAssist		1.59	1.73	-8%	2.50						
Goal 5. Operate an Efficie	ent Tr	ansit System									
Cost Per Trip		FY25	<u>FY24</u>	<u>Change</u>	Target						
Fixed Route	\$	7.91 \$	8.14	-3% \$	6.16						
MicroLink	\$	29.85 \$	29.13	2% \$	30.00						
LinkAssist	\$	58.45 \$	51.49	14% \$	57.00						

MetroLink Tulsa connects people to progress and prosperity.

	Fixed Route Preventable Accidents - FY25									
	\$0 to \$500	\$500 to \$1,000	\$1,000 to \$2,500	\$2,500 to \$5,000	\$5,000 to \$10,000	\$10,000 to \$20,000	Over \$20,000	Total		
MONTH										
July	0							0		
August	2							2		
September	8							8		
October	2	2	2					6		
November	2	2						4		
December	3							3		
January	3							3		
February	6							6		
March	4	1						5		
April	0	1	0					1		
May	7	2	1					10		
June								0		
TOTAL	37	8	3	0	0	0	0	48		
Percent of Total	77%	17%	6%	0%	0%	0%	0%	100%		

	Fixed Route Preventable Accidents - FY24								
	\$0 to \$500	\$500 to \$1,000	\$1,000 to \$2,500	\$2,500 to \$5,000	\$5,000 to \$10,000	\$10,000 to \$20,000	Over \$20,000	Total	
MONTH									
July	6							6	
August	2							2	
September			3	1				4	
October	6							6	
November	3							3	
December	2					1		3	
January February	1	1						2 0	
March	5	1	2					8	
April	1	1	1	1				4	
May	2		1					3	
June	1							1	
TOTAL	29	3	7	2	0	1	0	42	
Percent of Total	69%	7%	17%	5%	0%	2%	0%	100%	

	Rideshare Preventable Accidents - FY25									
	\$0 to \$500	\$500 to \$1,000	\$1,000 to \$2,500	\$2,500 to \$5,000	\$5,000 to \$10,000	\$10,000 to \$20,000	Over \$20,000	Total		
Month										
July			1					1		
August	1							1		
September	4							4		
October	2	1						3		
November	3	3						6		
December	0	0						0		
January	3							3		
February	1							1		
March	1	1						2		
April	1		0					1		
May	4							4		
June								0		
Total	20	5	1	0	0	0	0	26		
Percent of Total	77%	19%	4%	0%	0%	0%	0%	0%		

	Rideshare Preventable Accidents - FY24								
	\$0 to \$500	\$500 to \$1,000	\$1,000 to \$2,500	\$2,500 to \$5,000	\$5,000 to \$10,000	\$10,000 to \$20,000	Over \$20,000	Total	
Month									
July	1	3						4	
August	6	4						10	
September	5	0						5	
October	3	3						6	
November	0	2		1				3	
December	3	4						7	
January	1	1	1					3	
February	5	0						5	
March	3	0				1		4	
April	0	3		1				4	
May	3	1						4	
June	2	1						3	
Total	32	22	1	2	0	0	0	58	
Percent of Total	55%	38%	2%	3%	0%	0%	0%	100%	

For the Eleven Months Ending May 31, 2025 SUMMARY OF OPERATING BUDGET VARIANCE ANALYSIS

Projected expenses within +/- \$1,000 and +/- 5% YTD variance are considered consistent with projections.

Operating Revenues	YTD Act	YTD Budget	Var% Details
Passenger	\$1,553,001	\$1,458,502	6.48% Fixed Route Ridership revenue is trending above average
MicroLink	\$80,431	\$39,451	103.88% As we have added more MicroLink service the revenue has surpassed expected budgeted amount.
LinkAssist	\$118,988	\$229,167	(48,08%) As MicroLink has expanded the use for our LinkAssist customers have been converting more to that system.
Advertising	\$572,919	\$641.667	(10,71%) Advertising revenue for the they year is less than projected. Currently reviewing contracts.
Investments	\$106,989	\$132,917	(19.51%) Investments revenue fot the year are slightly lower than targeted due to fluxuation of markets.
Other Revenue	\$22,002	\$18,333	20.01% Due to increase in Credit card usage, we have received a larger increase in rebate.
Expenses	YTD Act	YTD Budget	Var% Details
Payroll and Fringe	\$16,232,652	\$17,251,943	-6% Payroll and fringe is on target fo the year.
Advertising	\$229,346	\$256,667	-11% Advertising Commission is in alightment with more advertising.
Legal Fees	\$105,152	\$71,048	4% Mutiple litigations have increased the cost in legal expenses.
Audit Fees	\$47,033	\$42,167	12% Audit fees are on target for FY25.
Office Equipment / Computers	\$10.448	\$35,248	-70% Office Equipment is under budget as we move through wrapping up the Remodel project.
Building & Facility Services	\$162,535	\$209,164	-22% Building Services is currently lower than expected as we did not have 1 facility open for majority of the year.
Professional & Technical Services	\$391,662	\$288,793	36% Laywer fees are higher than originally budgets as we had an unexpected about of lawsuits.
Software Maintenance & Service	\$27,229	\$50,208	-46% Reclass for Eligibility will be in February report
Security Services	\$18,005	\$6,232	5% Yearly cost allocated and classes have been taken. Will level out throughout the year.
Fuel	\$580,008	\$995,031	-42% As we increase the MicroLink Vehicles it has fluated our cost between CNG to Gasoline and set contract rate has kept cost lower.
Gasoline	\$265,883	\$168,683	58% As we increase the MicroLink Vehicles it has fluated our cost between CNG to Gasoline and set contract rate has kept cost lower.
Oil & Lubricants	\$130,339	\$183.811	-29% New vehicles have decreased the amounts oil and lubricats we have needed.
Tires & Tubes	\$130,339	\$174,088	-2% Tires have began to level out for FY25.
Facility Repairs & Maintenance	\$924,593	\$784,086	-2% Thes have began to level out for F125. 18%
Service & Shop Equipment	\$33,821	\$30,358	10% 11% On Target
Other Shop & Garage Expense	\$78,919	\$88,324	-11% On Target
Repair Parts	\$1,615,617	\$1,767,960	-11% On Target
	\$1,015,017	\$53,011	
Servicing Supplies Transportation & Safety	\$21,970	\$8,375	-59% Reducing the amount of supplies we retain on hand has helped keep cost lowerer than prior years. -82% Working with our traning company for train the trainers.
, ,			
Schedules	\$10,370 \$40,407	\$13,411 \$29,541	 -23% By switching from booklets to phamplets it has reduced the cost of books. 37% Purchased new LinkAssist books and the cost has gone up. Looking into options for future.
Passes & Transfers	1 . , .	\$610,122	-12% New CNG station does not pull as much energy as old in FY25 it is reflecting that.
Utilities	\$539,962 \$488,273	\$687,500	-29% At budget season it was unknown on workers compensations, therefore we had to highly over estimate the cost.
Insurance	\$361,564	\$440,000	-29% At budget season it was unknown on workers compensations, therefore we had to highly over estimate the cost.
Planning	\$38,794	\$55,000	-29% Dues stayed level so far for FY25 therefore we are not seeing as significant of increase as thought.
Dues & Subscriptions Travel & Meetings - Staff	\$57,271	\$57,200	0% March was a high time for travel with Scott and Randy at APTA in Austin and other directors going to Arizona for SWTA.
5	\$3,027	\$37,200	
Travel & Meetings - Board		\$2,750	10% On Target -51% Preparing for June half price fair.
Marketing & Advertising	\$104,263	. ,	
General Office Expense	\$137,564	\$147,710	-7% Office Equipment is under budget as we move through wrapping up the Remodel project92% This account is to limited in use due to FTA requirements of everything needs a specific requirement.
Other Miscellaneous Expenses	\$8,715	\$110,000	
Bank & Credit Card Fees Leases & Rentals	\$53,491 \$31,717	\$83,336	-36% Reclass on payroll expenses required.
	1.5 7	\$38,900	-18% On Target
Operational Grant Funding	YTD Act	YTD Budget	Var% Details
Operating Assistance - Other	\$401,878	\$385,000	4% On Target
	¢1 500 100	\$4 054 407	In October we received official notice of State funding amount and trued up the amount for FY25 to date. We received 1,666,340 instead of
Oklahoma State Funding	\$1,530,433	\$1,054,167	45% 1,150,656.
FTA - Planning Assistance	\$536,791	\$1,037,312	-48% Due to not doing a planning project, cost of planning draw downs are lower.
FTA - Leases / Audit	\$54,011	\$165,293	-67% We have reduced the amount of Leases in FY25 therefore the amount to draw down is less.
FTA - Preventative Maintenance	\$3,289,062	\$5,035,023	-35% Preventative Maintenance cost is down so we are not needing to defer at the rate budget expected.
FTA - Operations	\$3,792,249	\$3,702,008	2% Operations is drawing down at a higher rate due to Safety and Security amounts being required as well for FY24 and beyond.
	#0.040.040	*	With the State of Oklahoma increasing their amount for the year to keep a level budget, we have requested less in Vision funds for the month,
COT - Vision Assistance	\$3,913,349	\$4,114,917	-5% however, it will be requested at a later time.
COT - Operating Assistance	\$6,950,169	\$6,950,167	0% On Target
Capital Funding	YTD Act	YTD Budget	Var% Details
Capital Assistance - FTA	\$8,122,597	\$2,810,346	189% In FY25 we have added 9 Gillig Buses, Validators for the buses, a new truck, and the call center remodel.
Capital Assistance - COT	\$2,489,713	\$2,022,194	23% In FY25 we have added 9 Gillig Buses, Validators for the buses, a new truck, and the call center remodel.

METRO TULSA TRANSIT AUTHORITY Income Statement For the Eleven Months Ending Saturday, May 31, 2025

						ataraa), may o 1, 20	20			
	Actual	Budget	Var %	PY	PY %	Act YTD	Bgt YTD	Var%	PY YTD	PY %
Operating Revenues	, lotadi	Buugot	va v		1170	/1001112	bgt tib	van 70		
Passenger	\$140,513	\$132,591	5.97%	\$136,599	2.87%	\$1,553,001	\$1,458,502	6.48%	\$1,204,780	28.90%
MicroLink	\$7,857	\$3,818	105.78%	\$5,713	37.53%	\$80,431	\$39,451	103.88%	\$41,822	92.32%
LinkAssist	\$12,329	\$20,833	-40.82%	\$21,827	-43.51%	\$118,988	\$229,167	-48.08%	\$231,953	-48.70%
Advertising	\$44,029	\$58,333	-24.52%	\$62,315	-29.35%	\$572,919	\$641,667	-10.71%	\$657,366	-12.85%
Investments	\$10,243	\$12,083	-15.23%	\$11,229	-8.78%	\$106,989	\$132,917	-19.51%	\$114,918	-6.90%
Other Revenue	\$1,437	\$1,667	-13.79%	\$1,455	-1.25%	\$22,002	\$18,333	20.01%	\$18,774	17.20%
Total Operating Revenues	\$216,408	\$229,325	-5.63%	\$239,138	-9.51%	\$2,454,330	\$2,520,037	-2.61%	\$2,269,613	8.14%
Operating Expenses										
Labor:										
Operators	\$632,533	\$613,849	3.04%	\$611,313	3.47%	\$6,839,723	\$6,752,342	1.29%	\$6,414,312	6.63%
Transportation Administration	\$103,052	\$131,804	-21.81%	\$111,739	-7.77%	\$1,189,900	\$1,449,844	-17.93%	\$1,412,639	-15.77%
Maintenance	\$125,882	\$128,655	-2.16%	\$126,205	-0.26%	\$1,327,636	\$1,415,204	-6.19%	\$1,417,502	-6.34%
Maintenance Administration	\$32,997	\$60,179	-45.17%	\$34,084	-3.19%	\$364,051	\$661,969	-45.00%	\$359,555	1.25%
Administration & Accounting	\$142,223	\$141,733	0.35%	\$143,244	-0.71%	\$1,551,100	\$1,559,063	-0.51%	\$1,375,259	12.79%
Total Labor	\$1,036,687	\$1,076,220	-3.67%	\$1,026,585	0.98%	\$11,272,410	\$11,838,422	-4.78%	\$10,979,267	2.67%
Fringe Benefits:										
FICA Taxes	\$81,653	\$95,111	-14.15%	\$84,656	-3.55%	\$922,623	\$1,046,217	-11.81%	\$930,271	-0.82%
Pension Plan Expense	\$120,407	\$109,167	10.30%	\$100,323	20.02%	\$1,162,412	\$1,200,833	-3.20%	\$1,155,103	0.63%
Health & Dental Insurance	\$105,975	\$124,894	-15.15%	\$107,946	-1.83%	\$1,184,406	\$1,373,829	-13.79%	\$1,391,615	-14.89%
Life & Disability Insurance	\$14,532	\$22,642	-35.82%	\$15,838	-8.24%	\$172,903	\$249,058	-30.58%	\$222,679	-22.35%
Sick Leave	\$28,579	\$31,585	-9.52%	\$41,847	-31.71%	\$300,429	\$347,437	-13.53%	\$431,521	-30.38%
Holiday Pay	\$36,616	\$40,015	-8.50%	\$14,548	151.68%	\$465,745	\$440,168	5.81%	\$474,567	-1.86%
Vacation Pay	\$35,906	\$41,061	-12.55%	\$44,433	-19.19%	\$442,330	\$451,672	-2.07%	\$442,638	-0.07%
Uniform Allowance - Drivers	\$8,482	\$6,250	35.71%	\$3,350	153.21%	\$77,477	\$68,750	12.69%	\$53,861	43.85%
Clothing/Tool Allowance - Mechanics	\$1,313	\$3,000	-56.25%	\$1,833	-28.39%	\$32,667	\$33,000	-1.01%	\$27,346	19.46%
Unemployment Compensation	\$3,378	\$4,333	-22.05%	\$2,157	56.60%	\$37,442	\$47,667	-21.45%	\$28,323	32.20%
Other Fringe Benefits	\$9,662	\$14,081	-31.38%	\$13,985	-30.91%	\$161,808	\$154,890	4.47%	\$161,529	0.17%
Total Fringe Benefits	\$446,503	\$492,139	-9.27%	\$430,916	3.62%	\$4,960,242	\$5,413,521	-8.37%	\$5,319,453	-6.75%
Total Loaded Payroll	\$1,483,190	\$1,568,359	-5.43%	\$1,457,501	1.76%	\$16,232,652	\$17,251,943	-5.91%	\$16,298,720	-0.41%
Administrative Services:										
Advertising	\$16,455	\$23,333	-29.48%	\$25,072	-34.37%	\$229,346	\$256,667	-10.64%	\$244,445	-6.18%
Legal Fees	\$6,422	\$6,459	-0.58%	\$5,212	23.22%	\$105,152	\$71,048	48.00%	\$65,841	59.71%
Audit Fees	\$3,367	\$3,833	-12.17%	\$3,617	-6.91%	\$47,033	\$42,167	11.54%	\$39,784	18.22%
Office Equipment / Computers	\$549	\$3,204	-82.88%	\$1,230	-55.37%	\$10,448	\$35,248	-70.36%	\$20,391	-48.76%
Building & Facility Services	\$14,155	\$19,015	-25.56%	\$15,849	-10.69%	\$162,535	\$209,164	-22.29%	\$154,780	5.01%
Professional & Technical Services	\$33,249	\$26,254	26.64%	\$34,408	-3.37%	\$391,662	\$288,793	35.62%	\$303,086	29.22%
Software Maintenance & Service	\$1,121	\$4,564	-75.45%	\$2,676	-58.12%	\$27,229	\$50,208	-45.77%	\$27,081	0.55%
Security Services	\$435	\$1,558	-72.08%	\$35	1142.71%	\$18,005	\$17,138	5.05%	\$1,834	881.78%
Total Administrative Services	\$75,753	\$88,220	-14.14%	\$88,099	-14.01%	\$991,410	\$970,433	2.16%	\$857,242	15.65%
Total Services	\$75,753	\$88,220	-14.14%	\$88,099	-14.01%	\$991,410	\$970,433	2.16%	\$857,242	15.65%
Materials & Supplies:										
Fuel	\$49,873	\$90,457	-44.87%	\$58,744	-15.10%	\$580,008	\$995,031	-41.71%	\$709,442	-18.24%
Gasoline	\$23,621	\$15,335	54.03%	\$19,954	18.38%	\$265,883	\$168,683	57.62%	\$165,130	61.01%
Oil & Lubricants	\$11,439	\$16,710	-31.54%	\$2,286	400.29%	\$130,339	\$183,811	-29.09%	\$141,551	-7.92%
Tires & Tubes	\$23,399	\$15,826	47.85%	\$5,683	311.75%	\$170,158	\$174,088	-2.26%	\$155,658	9.32%
Facility Repairs & Maintenance	\$53,934	\$71,281	-24.34%	\$71,490	-24.56%	\$924,593	\$784,096	17.92%	\$903,505	2.33%
Service & Shop Equipment	\$3,505	\$2,760	27.02%	\$1,772	97.79%	\$33,821	\$30,358	11.41%	\$43,553	-22.34%
Other Shop & Garage Expense	\$10,169	\$8,029	26.65%	\$7,161	42.01%	\$78,919	\$88,324	-10.65%	\$77,151	2.29%

Utilities: Sight, Heat, Power, and Water \$36,788 \$37,944 -3.05% \$34,140 7.76% \$399,032 \$417,386 -4.40% \$382,492 Communications \$10,807 \$17,521 -38.32% \$12,907 -16.27% \$140,930 \$192,736 -26.88% \$183,280	4.32% -23.11% -4.56% 5.58% -326.88%
Total Utilities \$47,595 \$55,465 -14.19% \$47,047 1.17% \$539,962 \$610,122 -11.50% \$565,772	
Insurance: \$56,243 \$62,500 -10.01% \$53,387 5.35% \$620,006 \$687,500 -9.82% \$587,258 Self Insurance \$15,889 - 0.00% (\$26,554) -159.84% (\$131,733) - 0.00% \$58,062 Total Insurance \$72,132 \$62,500 15.41% \$26,833 168.81% \$488,273 \$687,500 -28.98% \$645,320	-24.34%
Miscellaneous: Planning & Rideshare \$38,909 \$40,000 -2.73% \$42,904 -9.31% \$361,564 \$440,000 -17.83% \$365,784 Dues & Subscriptions \$5,188 \$5,000 3.76% \$4,512 14.97% \$38,794 \$55,000 -29.47% \$52,203 Travel & Meetings - Staff \$3,869 \$5,200 -25.59% \$10,266 -62.31% \$57,271 \$57,200 0.12% \$7,812 Travel & Meetings - Board \$137 \$250 -45.20% - 0.00% \$3,027 \$2,750 10.08% \$2,600 Marketing & Advertising \$34,010 \$19,303 76.19% \$3,213 958,67% \$104,263 \$212,336 -50.90% \$242,562 General Office Expense \$18,413 \$13,428 37.12% \$8,761 110.17% \$137,564 \$147,710 -6.87% \$121,065 Other Miscellaneous Expenses \$2,201 \$10,000 -77.99% \$6,005 -63.35% \$8,715 \$110,000 -92.08% \$45,988 Bank & Credit Card Fees	-1.15% -25.69% -34.78% 16.41% -57.02% 13.63% -274.72% -19.58% -17.30% -18.06%
Total Expenses \$2,142,219 \$2,269,444 -5.61% \$1,964,359 9.05% \$22,922,273 \$24,963,919 -8.18% \$23,371,802	-1.92%
Net Operating Loss (\$1,925,811) (\$2,040,119) -5.60% (\$1,725,221) 11.63% (\$20,467,943) (\$22,443,882) -8.80% (\$21,102,189)	-3.01%
Operational Grant Funding	
Operating Assistance - Other \$42,199 \$35,000 20.57% \$13,923 203.10% \$401,878 \$385,000 4.38% \$548,966 Oklahoma State Funding \$139,132 \$95,833 45.18% \$123,843 12.35% \$1,530,433 \$1,054,167 45.18% \$1,542,271 FTA - Planning Assistance \$53,573 \$94,301 -43.19% \$52,516 2.01% \$536,791 \$1,037,312 -48.25% \$673,264 FTA - ADA LIFT - \$15,027 -100.00% \$12,485 -100.00% \$54,011 \$165,293 -67.32% \$139,322 FTA - ADA LIFT - 0.00% - 0.00% - - 0.00% - FTA - CMAQ - - 0.00% - 0.00% - - 0.00% - - 0.00% - - 0.00% - - 0.00% - - 0.00% - - 0.00% - - 0.00% - - 0.00% - - 0.00%	-26.79% -0.77% -20.27% -54.38% 0.00% -5.49% 1.82% -6.85% 2.00% -3.01%
Budget Surplus (Deficit) - \$3 -208.57%900.00% (\$1) \$5 -171.00% (\$2)	-589.66%
Capital Revenues	
Capital Assistance - FTA - \$255,486 -100.00% \$126,504 -100.00% \$8,122,597 \$2,810,346 189.02% \$4,164,971 Capital Assistance - COT - \$183,836 -100.00% - 0.00% \$2,489,713 \$2,022,194 23.12% \$1,195,800 Capital Assistance - Other - 0.00% - 0.00% - 0.00% - 0.00% - Gain (Loss) on Sale of Assets - - 0.00% - 0.00% - 0.00% (\$147) Total Capital Revenues - \$439,322 -100.00% \$126,504 -100.00% \$10,612,310 \$4,832,540 119.60% \$5,360,624	95.02% 108.20% 0.00% -100.00% 97.97%
Depreciation \$356,242 \$470,000 -24.20% \$340,899 4.50% \$4,100,140 \$5,170,000 -20.69% \$3,878,288 Debt Service - - 0.00% <	5.72% 0.00% 0.00%
Change in Net Assets (\$356,242) (\$30,675) 1061.28% (\$214,395) 66.16% \$6,512,169 (\$337,455) -2029.77% \$1,482,334	339.32%

&P of &N

Assets

Current Accestor		
Current Assets: Cash and Cash Equivalents		\$169,711
Restricted Cash		\$3,869,096
Trade Accounts Receivable	\$129,724	
FTA Operating & Capital Grants Receivable	\$3,855,604	
COT Operating & Capital Grants Receivable	\$16,804,743	
ODOT Operating & CapitalGrants Receivable	\$556,521	
		\$21,346,592
Inventories		\$1,190,415
Prepaid Expenses		\$734,806
Total Current Assets		\$27,310,621
Capital Assets, at cost:		
Revenue Equipment	\$49,921,969	
Service Equipment	\$660,601	
Security Equipment	\$2,259,693	
Buildings & Improvements	\$13,019,727	
Passenger Shelters	\$2,096,715	
Shop and Garage Equipment	\$3,517,524	
Computers & Other Equipment	\$6,948,762	
Office Furniture and Fixtures	\$209,681	
Land & Improvements	\$2,633,707	
Construction in Progress	\$4,025,317	
Less: Accumulated Depreciation	(\$53,138,352)	
Non- Depreciating Assets	\$1,930,537	¢22 1EE 242
Total Capital Assets		\$32,155,343
Total Assets		\$59,465,963
Deferred outflows of resources, pension related amounts		\$2,117,186
Liabilities		
Liabilities		
Liabilities Current Liabilities:		
	\$3,018,759	
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings	\$290,937	
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance	\$290,937 \$82,610	
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance Deferred Grant Revenues	\$290,937 \$82,610 \$15,627,387	
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance Deferred Grant Revenues Other Current Liabilities	\$290,937 \$82,610	\$40.0F0.547
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance Deferred Grant Revenues	\$290,937 \$82,610 \$15,627,387	\$19,058,547
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance Deferred Grant Revenues Other Current Liabilities	\$290,937 \$82,610 \$15,627,387	\$19,058,547
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance Deferred Grant Revenues Other Current Liabilities Total Current Liabilities	\$290,937 \$82,610 \$15,627,387	\$19,058,547
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance Deferred Grant Revenues Other Current Liabilities Total Current Liabilities Noncurrent Liabilities:	\$290,937 \$82,610 \$15,627,387 \$38,856	\$19,058,547
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance Deferred Grant Revenues Other Current Liabilities Total Current Liabilities Noncurrent Liabilities: Advance Payable to COT	\$290,937 \$82,610 \$15,627,387 \$38,856 \$326,674	\$19,058,547
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance Deferred Grant Revenues Other Current Liabilities Total Current Liabilities Noncurrent Liabilities: Advance Payable to COT Net Penion Liability	\$290,937 \$82,610 \$15,627,387 \$38,856 \$326,674 \$10,131,541	\$19,058,547 \$10,929,988
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance Deferred Grant Revenues Other Current Liabilities Total Current Liabilities Noncurrent Liabilities: Advance Payable to COT Net Penion Liability Accrued Compensated Absences	\$290,937 \$82,610 \$15,627,387 \$38,856 \$326,674 \$10,131,541	
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance Deferred Grant Revenues Other Current Liabilities Total Current Liabilities Noncurrent Liabilities: Advance Payable to COT Net Penion Liability Accrued Compensated Absences Total Noncurrent Liabilities	\$290,937 \$82,610 \$15,627,387 \$38,856 \$326,674 \$10,131,541	\$10,929,988
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance Deferred Grant Revenues Other Current Liabilities Total Current Liabilities Noncurrent Liabilities: Advance Payable to COT Net Penion Liability Accrued Compensated Absences Total Noncurrent Liabilities Total Liabilities	\$290,937 \$82,610 \$15,627,387 \$38,856 \$326,674 \$10,131,541	\$10,929,988 \$29,988,536
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance Deferred Grant Revenues Other Current Liabilities Total Current Liabilities Noncurrent Liabilities: Advance Payable to COT Net Penion Liability Accrued Compensated Absences Total Noncurrent Liabilities Total Liabilities Deferred inflows of resources, pension related amounts Net Position:	\$290,937 \$82,610 \$15,627,387 \$38,856 \$326,674 \$10,131,541 \$471,773	\$10,929,988 \$29,988,536
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance Deferred Grant Revenues Other Current Liabilities Total Current Liabilities Noncurrent Liabilities: Advance Payable to COT Net Penion Liability Accrued Compensated Absences Total Noncurrent Liabilities Total Liabilities Deferred inflows of resources, pension related amounts Net Position: Invested in Capital Assets	\$290,937 \$82,610 \$15,627,387 \$38,856 \$326,674 \$10,131,541 \$471,773 \$32,155,343	\$10,929,988 \$29,988,536
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance Deferred Grant Revenues Other Current Liabilities Total Current Liabilities Noncurrent Liabilities: Advance Payable to COT Net Penion Liability Accrued Compensated Absences Total Noncurrent Liabilities Total Liabilities Deferred inflows of resources, pension related amounts Net Position: Invested in Capital Assets Restricted for Capital Acquisitions	\$290,937 \$82,610 \$15,627,387 \$38,856 \$326,674 \$10,131,541 \$471,773 \$32,155,343 \$766,710	\$10,929,988 \$29,988,536
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance Deferred Grant Revenues Other Current Liabilities Total Current Liabilities: Advance Payable to COT Net Penion Liability Accrued Compensated Absences Total Noncurrent Liabilities Total Liabilities Deferred inflows of resources, pension related amounts Net Position: Invested in Capital Assets Restricted for Capital Acquisitions Restricted for Workmen's Comp.	\$290,937 \$82,610 \$15,627,387 \$38,856 \$326,674 \$10,131,541 \$471,773 \$32,155,343 \$766,710 \$74,433	\$10,929,988 \$29,988,536
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance Deferred Grant Revenues Other Current Liabilities Total Current Liabilities: Advance Payable to COT Net Penion Liability Accrued Compensated Absences Total Noncurrent Liabilities Total Liabilities Deferred inflows of resources, pension related amounts Net Position: Invested in Capital Assets Restricted for Capital Acquisitions Restricted for Workmen's Comp. Unrestricted	\$290,937 \$82,610 \$15,627,387 \$38,856 \$326,674 \$10,131,541 \$471,773 \$32,155,343 \$766,710	\$10,929,988 \$29,988,536 \$3,001,470
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance Deferred Grant Revenues Other Current Liabilities Total Current Liabilities: Advance Payable to COT Net Penion Liability Accrued Compensated Absences Total Noncurrent Liabilities Total Liabilities Deferred inflows of resources, pension related amounts Net Position: Invested in Capital Assets Restricted for Capital Acquisitions Restricted for Workmen's Comp.	\$290,937 \$82,610 \$15,627,387 \$38,856 \$326,674 \$10,131,541 \$471,773 \$32,155,343 \$766,710 \$74,433	\$10,929,988 \$29,988,536
Current Liabilities: Trade Accounts Payable Accrued Wages & Withholdings Accrued Insurance Deferred Grant Revenues Other Current Liabilities Total Current Liabilities: Advance Payable to COT Net Penion Liability Accrued Compensated Absences Total Noncurrent Liabilities Total Liabilities Deferred inflows of resources, pension related amounts Net Position: Invested in Capital Assets Restricted for Capital Acquisitions Restricted for Workmen's Comp. Unrestricted	\$290,937 \$82,610 \$15,627,387 \$38,856 \$326,674 \$10,131,541 \$471,773 \$32,155,343 \$766,710 \$74,433	\$10,929,988 \$29,988,536 \$3,001,470

	MetroI	.ink (July 2	024 to May 202	25)			
	Current Month	Prior Year	Percent Change	YTD Monthly Average	Prior Year	Percent Change	Goal
Average Call Center Minutes on Hold Time	3.00	2	38%	3.11	3	9%	1
Average Absense Per Day	14	9	56%	17	21	19%	30
Employee Turnover	3%	4%	-30%	3%	4%	29%	35%
OSHA Accidents per 200K Manhours	0	0	0%	0	0	0%	2
1) Operate a Safe Transit System							
Preventable Vehicle Accidents per 100k Miles-Fixed Route	0.84	2.12%	233%	7.08	7.42	-5%	2
Preventable Van Accidents per 100k Miles-RideShare	0.24	0.1	-87%	0.2053	0.1683	22%	1.2
2) Meet and Exceed Customer Expectations							
Complaints per 10k Boardings-Fixed Route	14	11	23%	13	8.8	45%	25
Complaints per 10k Boardings-LinkAssist	3.67	10.17	64%	7.23772	3.94362	84%	25
Complaints per 10k Boardings-MicroLink	2.35	10.17	-77%	7.24	3.94	-84%	25
On-time Performance-Fixed Route	93%	93%	0%	93%	92%	-1%	85%
On-time Performance-LinkAssist	95%	92%	3%	93%	93%	0%	95%
On-time Performance-MicroLink	89%	92%	-3%	90%	91%	1%	95%
Miles Between Road Calls-Fixed Route	6,970.00	6,051.00	15%	6,792.00	6,502.00	-4%	7,500.00
Miles Between Road Calls-RideShare	13,634.00	11,351.00	20%	11,807.00	10,492.00	-13%	18,000.00
3) Maintain a Quality Workforce							
Operator Absences-Fixed Route	9	7	31%	6	5	32%	9
Operator Absences-RideShare	1.94	2	-3%	2.5	2	-25%	5
Employee Turnover-Fixed Route	5.45%	4.81%	13%	53.04%	50.00%	-6%	35%
Employee Turnover-RideShare	0.00%	1.00%	-100%	2.84%	11.58%	75%	50%
4) Operate an Effective System							
Ridership-Fixed Route	195,845.00	185,040.00	6%	350,092.00	201,985.00	73%	235,416.00
Ridership-LinkAssist	5,943.00	5,985.00	-1%	5,603.00	6,698.00	-16%	6,200.00
Ridership-MicroLink	10,951.00	8,137.00	35%	9,349.00	5,830.00	60%	6,600.00
Passengers per Service Hour-Fixed Route	13.12	12.12	8%	12.16	13.16	-8%	14.00
Passengers per Service Hour-LinkAssist	1.59	1.73	-8%	1.67	1.82	-8%	2.50
Passengers per Service Hour-MircoLink	3.02	2.50	21%	2.97	2.69	11%	2.50
Average Ridership-Fixed Route	7,667.00	7,600.00	1%	7,407.00	7,770.00	-5%	10,000.00
Average Ridership-LinkAssist	198.00	200.00	-1%	189.00	256.00	-26%	222.00
Average Ridership-MicroLink	365.03	271.23	35%	315.87	214.47	47%	236.00
5) Operate an Efficient System				-			
Cost Per Service Hour-Fixed Route	\$99.56	\$96.39	3%	\$97.60	\$92.11	6%	\$85.50
Cost Per Service Hour-LinkAssist	86.17	91.04	-5%	90.2	91.04	1%	137
Cost Per Service Hour-MicroLink	88.89	67.95	31%	129.19	68.81	-88%	89
Cost Per Trip-Fixed Route	7.91	\$8.14	-3%	\$8.20	\$7.64	7%	6.16
Cost Per Trip-LinkAssist	58.45	51.49273	14%	66.89	60.17	11%	57
Cost Per Trip-MicroLink	29.85	29.13	2%	29.95	17.82	68%	30
Fare Revenue per Trip-Fixed Route	\$0.75	\$0.55	36%	\$0.78	\$0.52	49%	\$0.78
Fare Revenue per Trip-LinkAssist	2.07454	3.64695	-43%	1.96	3.1444	-38%	3 3
Fare Revenue per Trip-MicroLink	0.72	0.7	2%	0.87	1.11	-21%	0.78



PROCUREMENTS





Bench & Shelter

\$

\$\$

JUNE 2025 / RFP Fixed route.

Cleaning



Onboard Survey AUGUST 2025 / RFP

Customer on-board survey- requirement from FTA every 3 years.



\$ Accounting Software **& Implementation**

AUGUST 2025 / RFP

New Firm to help implementing new Accounting Software



\$ Website Maintenance

AUGUST 2025 / RFP



Bus Wash

\$\$

\$\$

SEPTEMBER 2025 / RFP

Existing Bus Wash is in need of replacement after reaching it's expected life. It will be allowed to bid on either option or both.





Bus Vacuum JANUARY 2026 / RFP



Bus Stop Signs \$\$\$ **RFI SUBMITTED / TBD** Rebranding of current bus stop signs.

\$ \$50,000 - 150,000

- **\$\$** \$150.000 - 300.000
- \$\$\$ \$300,000+

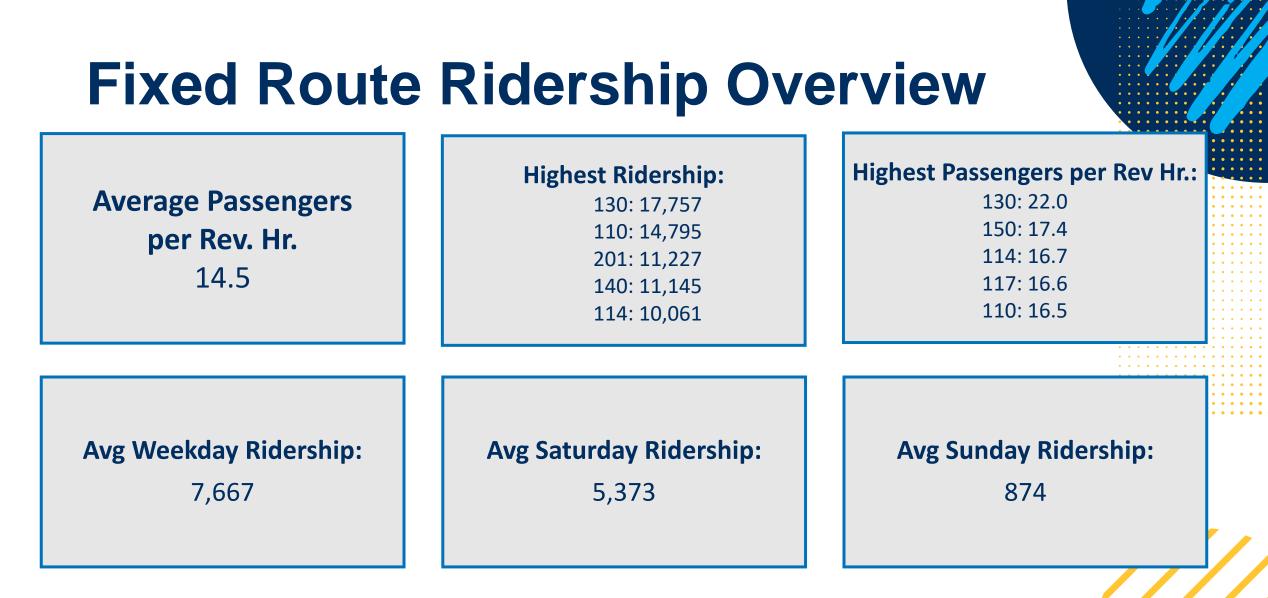


May Ridership

Fixed Route MicroLink LinkAssist

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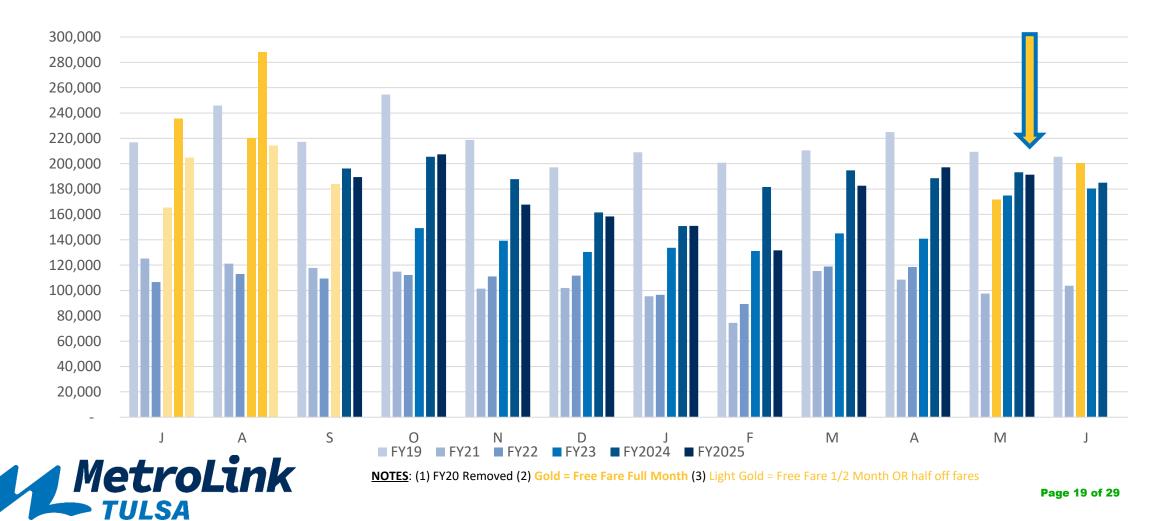




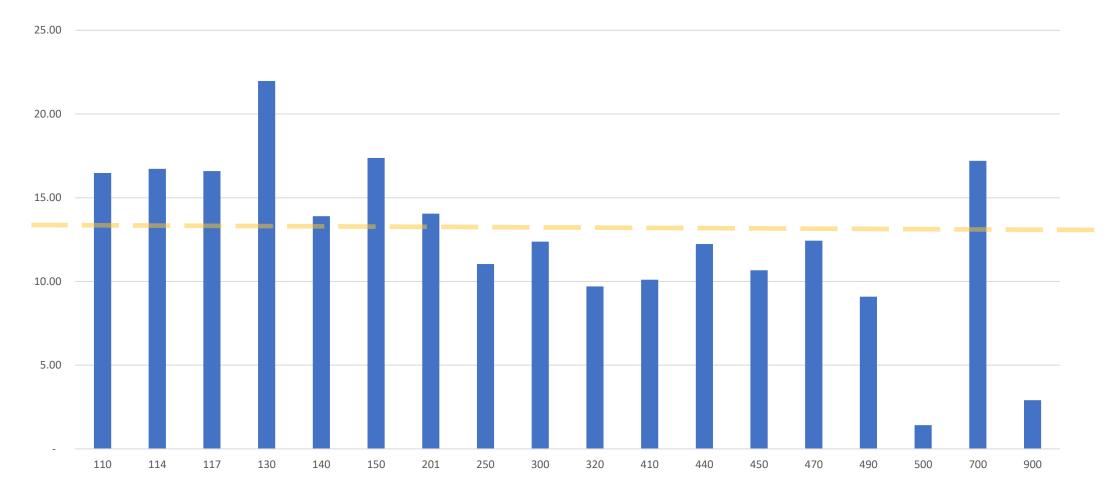


Fixed Route Ridership Trends

Ridership of <u>191K</u> is <u>2K</u> less than FY24



Passenger per Revenue Hour



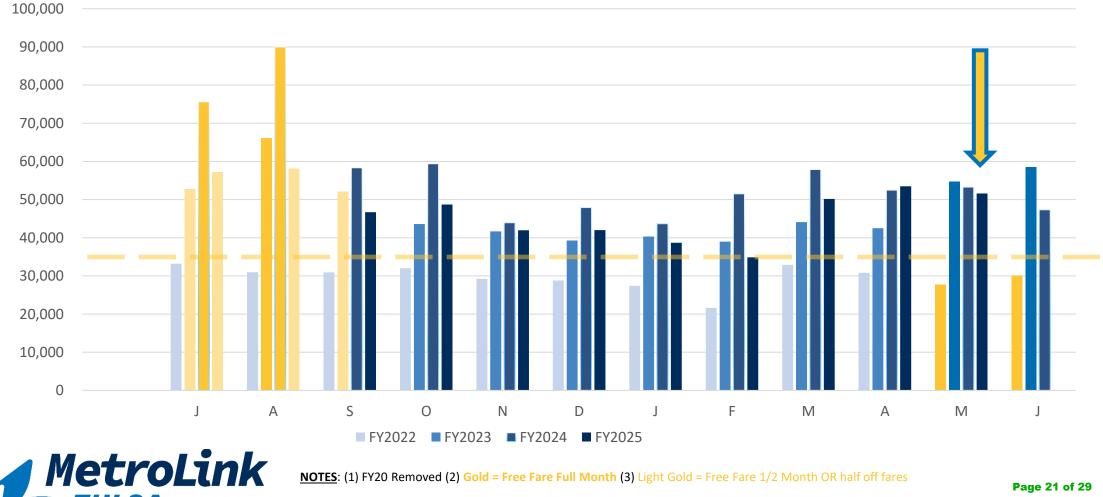
- FX Service Benchmark is 13

MetroLink

BRT Ridership

Ridership of <u>52K</u> is <u>2K less</u> than FY24 & <u>18K more</u> than Route 105 Avg.

Passengers per Revenue Hour: <u>17.2</u>



RT 105 Avg Monthly Ridership: 34,000 (2019)

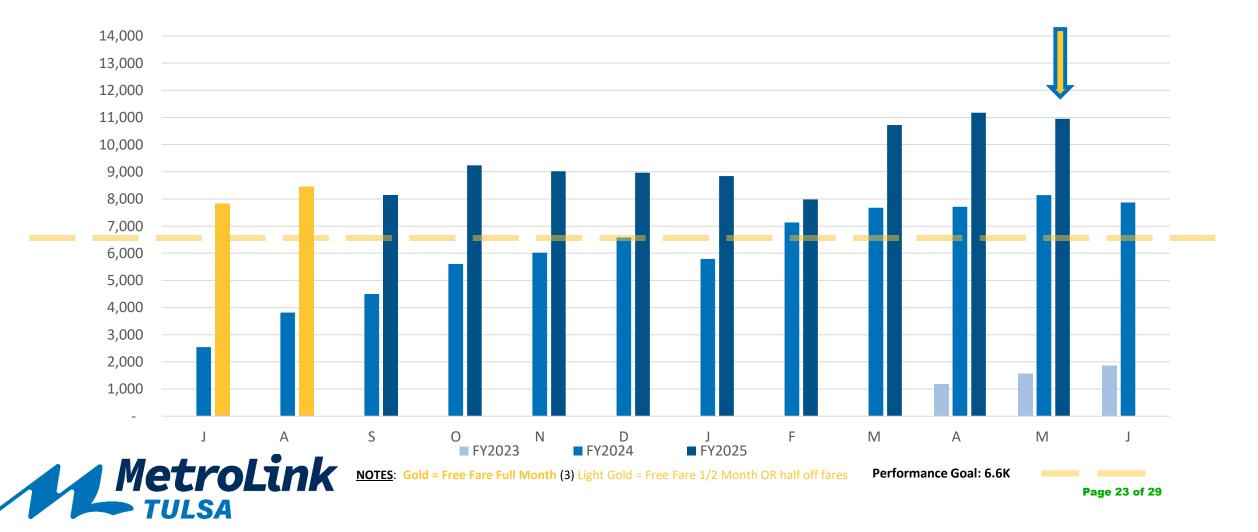
MicroLink Ridership Overview

Average Passengers per Rev. Hr. 3.7	(I Zone Zone	hip by Zone Day): 2 6: 2,086 2 8: 1,208 2 7: 800 755	Ridership by Zone (Night): Zone 1: 1,332 Zone 3: 1,084 Zone 4: 991 Zone 6: 931	e	Ridership by Zone (Sunday): Zone 3: 600 Zone 1: 487 Zone 4: 414 Zone 6: 284	
Avg Daytime Ridersk 187	nip:	Avg Nigh	me Ridership: 167		Avg Sunday Ridershi 446):



MicroLink Ridership

Ridership of <u>10,951</u> is <u>2,813 more</u> than FY24



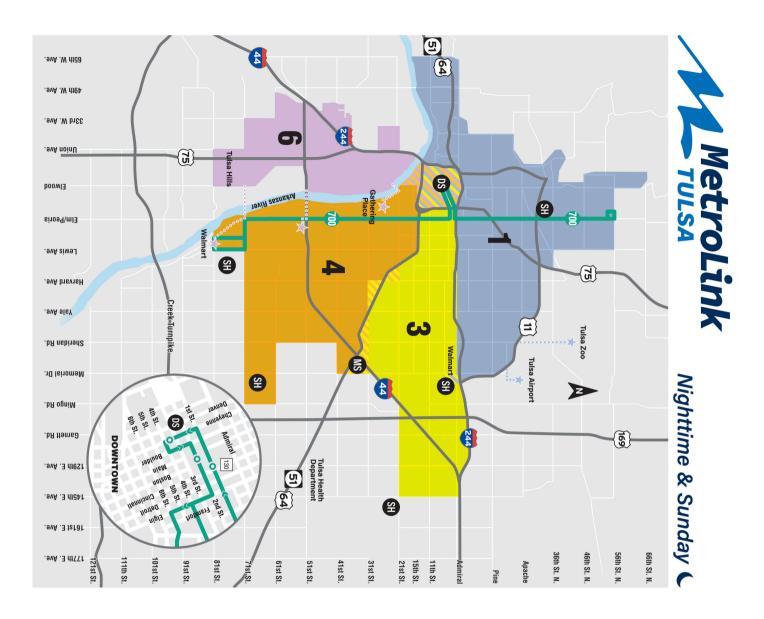
LinkAssist Ridership Trends

Ridership of 5,943 was 50 more than FY24

217 trips/day 2.0 PRH



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All re Note: See routing in	6	4	ω	F	6	6	₿	8		MicroLink
All routes are wheelchair accessible. Note: See individual route maps for detailed routing information.	West MicroLink	South MicroLink	East MicroLink	Northwest MicroLink	AERO Peoria	Memorial Midtown Station	Sub-Hub	Denver Ave Station	Route 700	Link

MetroLinkOK.org

Zones 1,3 & 4: Sunday: 8 AM to 8:30 PM Zones 6: Sunday: 8 AM to 6:30 PM Zones 1-6: Mon-Sat: 8 PM to 12 AM

Service Hours:

MicroLink

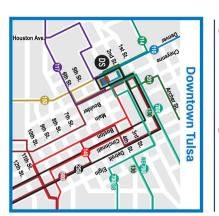


Daytime Map 💭

MetroLinkOK.org

For information on Express Routes and Park & Ride locations, see Route 900.

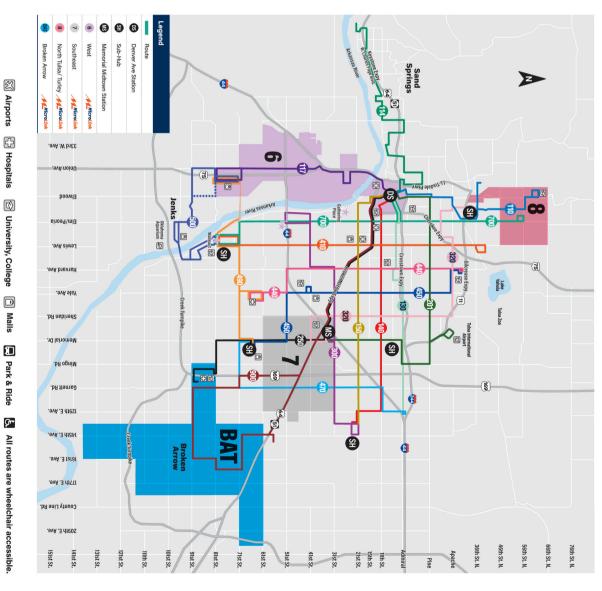
Rou	Route Listing		
6	MLK/ Hartford	320	Sheridan
€	Charles Page/ Sand Springs	₿	Lewis
€	Southwest Blvd./ Union	₿	Harvard
130	Admiral	Ø	Yale
₿	11th Street	8	Garnett
Ø	21st Street	6	West Tulsa/ 71st Street
8	Airport/Pine	8	Jenks Connector
B	Crosstown	6	AERO Peoria
8	31st Street	8	Union Express



Service Hours: MicroLink

Zone BAT Mon-Fri: 7 AM to 6 PM Zones 6-8 Mon-Sat: 6 AM to 6:30 PM

Note: See individual route maps for detailed routing information.



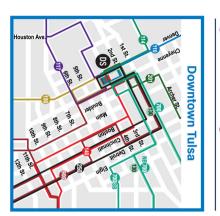


Daytime Map 💭

MetroLinkOK.org

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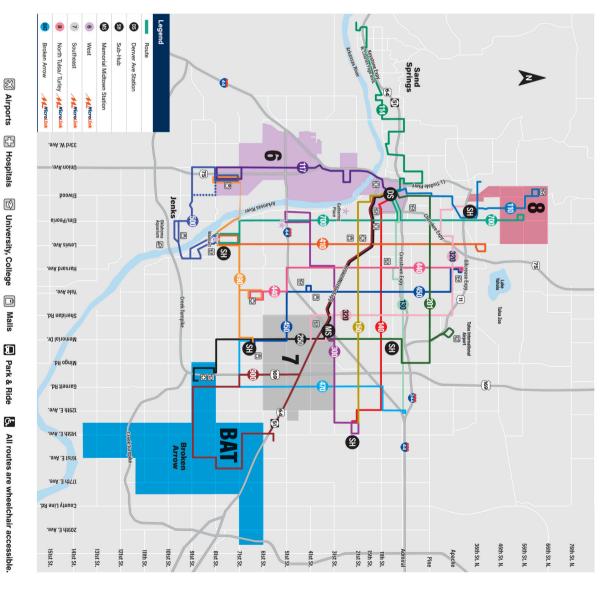
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Service Hours: MicroLink

Zone BAT Mon-Fri: 7 AM to 6 PM Zones 6-8 Mon-Sat: 6 AM to 6:30 PM

Note: See individual route maps for detailed routing information.



METROPOLITAN TULSA TRANSIT AUTHORITY BOARD MEETING

To:Board of TrusteesFrom:Rebecca Walner, Chief Financial OfficerSubject:Renewal of Insurance Policies FY2026

Recommendation

Authorize the General Manager to renew existing insurance policies at a total cost not to exceed \$931,441.92.

Background

As a part of doing business and to protect MTTA's assets and minimize liabilities, MTTA carries various insurance policies. To aid in the process of evaluating individual company offerings, MTTA contracts with Arthur J. Gallagher (AJG), a professional risk management firm to provide insurance brokerage and consulting services. AJG has submitted a proposal to renew existing insurance policies for Fiscal Year 2026. All insurance coverage's have remained the same, with the exception of Workers Compensation. Workers Compensation increase is because the organization's experience modifier is 1.95 which means that you are experiencing higher frequency and severity of claims than your peer classification group. This factor goes into the premium classification which raises your premiums to offset the higher claims cost. Our FY 25 \$730,423.47 versus of \$931,441.32 for FY25; an increase of 22% or \$201,018.45.

Executive Summary

AJG is offering Metropolitan Tulsa Transit Authority (MTTA) renewal of its property and casualty coverages with a variety of highly rated insurance companies. Many of these policies are placed on Advantage products to provide broader terms creating additional value. This renewal represents an overall 26% increase for the 7-1-2025/26 renewal year which is very favorable in the current market.

The premiums are based upon current risk exposures and market conditions.

The report shows that MTTA currently has a claim experience modifier of 1.95 which is very high.

Gallagher also generated report showing the Premiums paid in since February 2020 through this fiscal year at \$2,007,823 and the Total Incurred for the same period as \$2,029,780 which is a 101.09% Loss Ratio. A healthy loss ratio is typically under 60%. That allows the insurer to cover their significant operating costs as well as a small profit to further invest.

In summary of the proposed coverages, premium costs and placements, we have provided the following two-page premium summary identifying the expiring and proposed insurance placements which premiums are totaled on the second page of that document.

MTTA has made a decision to switch from a full insured plan for Workers Comp after multiple Workers Comp companies declined to put in a bid and the incumbent nearly doubling their quote for year after year. Although this amount is high, Safety, Human Resources and other members of leadership have taken it on to review our current high area of workers compensation claims, alongside our Workers Compensation agent, to formulate a plan on how we can decrease both our multiplier and total claims made.

Financial Impact

This contract will be funded by MTTA's normal operating dollars provided by fare and advertising revenues and the City of Tulsa General Fund.

А	В	С	D	E
	FY25	FY26	Cost Difference	% Difference
Fiduciary - AJ Gallagher	4,253.00	4,365.00	112.00	3%
General Liability Renewal (Shelters & TPS Antenna)	15,335.91	15,093.84	(242.07)	-2%
Crime Renewal	5,859.00	5,859.00	-	0%
21-22 GL Tower	8,028.95	7,670.08	(358.87)	-5%
Auto Liability Renewal	49,900.00	53,801.00	3,901.00	7%
15/16 D & O Policy - AJ Gallagher	93,553.00	93,453.00	(100.00)	0%
Cyber Renewal	10,378.61	10,200.00	(178.61)	-2%
PMA- Workers Comp	543,115.00	741,000.00	197,885.00	27%
	730,423.47	931,441.92	201,018.45	22%