

**Metropolitan Tulsa Transit Authority
BOARD of TRUSTEES MEETING**
Tuesday, December 2, 2025
R.O. Laird Board Room
510 South Rockford Avenue, Tulsa, Oklahoma
To Be Held 12:00 p.m.

AGENDA

INTRODUCTION AND NOTICE TO THE PUBLIC: *The Board of Trustees will consider, discuss, and may take action on, adopt, amend, reject, or defer action on any item listed on this Agenda.*

I. CALL TO ORDER and BOARD MEMBER ROLL CALL

II. INTRODUCTIONS

III. APPROVAL OF THE October 28, 2025, MEETING MINUTES [Page 3](#)

IV. PUBLIC COMMENTS

Anyone wishing to comment on an agenda item shall notify the board secretary of their wish to speak, as well as the specific agenda item that they wish to speak about. Each speaker will be allowed three minutes to present. No person shall be allowed to comment without registering with the board secretary.

V. COMMITTEE BUSINESS and REPORTS

With respect to any action on a financial matter below, the Board may also consider and possibly approve, adopt, deny, or amend its current or proposed budget as warranted to add, delete, increase, or decrease programs, appropriations, expenditures, and amounts thereof.

A. Finance/Budget

1. Review and approval of Financial Statements—*Rebecca Walner (Action)* [Page 7](#)
2. Upcoming Procurements—*Kendell Haynes (Information)* [Page 17](#)
3. Review of Ridership – *Naaja Jeffries (Information)* [Page 18](#)

B. Operating/Marketing

1. RideCo 1 year extension approval – *Rebecca Walner (Action)*
Authorize the General Manager to enter into a 1-year extension with RideCo, in an amount not to exceed \$90,000 [Page 30](#)
2. Marketing Update - *BreAnna McCutchen (Information)*
3. Operations Building Tour– *Scott Marr (Information)*
Board will take a tour of the remodeled Operations Building at 1403 E 5th Court.

C. Executive Committee—*James Wagner, Board Chair*

Metropolitan Tulsa Transit Authority

BOARD of TRUSTEES MEETING

Tuesday, December 2, 2025

R.O. Laird Board Room

510 South Rockford Avenue, Tulsa, Oklahoma

To Be Held 12:00 p.m.

1. Oscar Howard and Douglas Washington v. MTTA et al, CJ-2024-01976 – Tulsa County District Court – *Lori Soderstrom and Steven Kuperman, Attorney*
Discussion and possible action regarding settlement of pending lawsuit and possible vote to enter executive session regarding same. 25 OS 307(B)(4).
2. Troyce Lewis v. MTTA et al, CJ-2023-3973 – Tulsa County District Court – *Lori Soderstrom and Steven Kuperman, Attorney*
Discussion and possible action regarding settlement of pending lawsuit and possible vote to enter executive session regarding same. 25 OS 307(B)(4).
3. Mark Winzenburg vs. MTTA et al, CJ-2024-02828 – Tulsa County District Court – *Lori Soderstrom and Steven Kuperman, Attorney*
Discussion and possible action regarding settlement of pending lawsuit and possible vote to enter executive session regarding same. 25 OS 307(B)(4).

VI. TRUSTEES AND GENERAL MANAGER COMMENTS

Members of the Board of Trustees and the General Manager will have an opportunity to comment on Metropolitan Tulsa Transit Authority, its services and/or other issues related to Metropolitan Tulsa Transit Authority. Action will not be taken by the Board of Trustees on these comments.

VII. NEW BUSINESS

Pursuant to the Oklahoma Open Meetings Act, new business is any matter not known about or which could not have been reasonably foreseen prior to the time of posting the agenda. Title 25 O.S. sec. 311(A)(9).

VIII. ADJOURN

The next regularly scheduled meeting of the
Metropolitan Tulsa Transit Authority Board of Trustees will be held on
Friday, January 9, 2026, at 12:00 PM

METROPOLITAN TULSA TRANSIT AUTHORITY

Minutes of the Meeting of the Board of Trustees

Tuesday, October 28, 2025

R.O. Laird Board Room

510 South Rockford Avenue, Tulsa, Oklahoma

CALL TO ORDER/ROLL CALL

Trustee	In-Person	Absent
James Wagner, Chair	✓	
Emily Hall, Vice Chair	✓	
Bruce Niemi		✓
Tina Peña	✓	
Emeka Nnaka		✓*
Phyllis Joseph	✓	
Kelsey Hubble-Dowdell	✓	
Totals	5	2

*Emeka arrived late at 12:09pm

OTHERS PRESENT:

Lori Soderstrom, Secretary to the Board of Trustees; Jean Ann Hudson, City-Appointed Attorney.

IN ATTENDANCE: Scott Marr, General Manager; Rebecca Walner, MTTA Chief Financial Officer; Randy Cloud, MTTA Director of Maintenance; BreAnna Hall, MTTA Marketing Manager; Naaja Jefferies, MTTA Director of Transportation; Ofir Bar, MTTA Director of IT; Will Reece, MTTA Director of Safety; Valerie Courchesne, MTTA Director of Customer Services; and Abdur Rashid Sohg from Bangladesh.

In accordance with the Oklahoma Open Meetings Act, the meeting was preceded by advance notice of the date, time, and place filed with the Municipal City Clerk’s office on November 6, 2024. An announcement was also given at least twenty-four (24) hours in advance by posting notice of the date, time and place and agenda of the meeting on September 25, 2025 @ 1:06 pm, at the Municipal City Clerk’s office and at MTTA’s offices on September 25, 2025.

I. CALL TO ORDER

James Wagner called the meeting to order at 12:01 pm.

II. INTRODUCTIONS

Scott introduced the MTTA staff and Abdur Rashid Sohg from Bangladesh, he has been following Scott for the last 2 weeks to learn more about transit in the US.

III. APPROVAL OF September 30, 2025, MEETING MINUTES

Emily Hall Kelsey and **Hubble-Dowdell** moved to approve September 30, 2025, meeting minutes.

Yeas 4 Nays 0 Abstained 1 Absent 2 -- Motion Carried.

IV. PUBLIC COMMENTS

None

A. Finance/Budget

1. Review of Financial Statements – Rebecca Walner

Rebecca presented the financial year-to-date statements. Strong operating revenue 17% over projections. Operating expenses are 8% below projections; payroll is down by keeping overhead down, employees picked different policies than projected so costs have been under projected. State funding will increase by \$82,000. Capital assets, with the new accounting software we will be updating inventory and will show net loses. **James Wagner** asked if the government shutdown affects funds or grants. Rebecca answered not at this time, still able to do drawl downs and submit grants. FTA is still in office

*Emeka Naaka arrived.

Emily Hall and **Phyllis Joseph** moved to approve FY26 year to date financial statement summary.

Yeas 6 Nays 0 Abstained 0 Absent 1 -- Motion Carried.

2. General Manager Expenses – Rebecca Walner

Rebecca asked the Board to approve the GM’s expenses for the Trip to Boston for APTA conference and the OkTA conference, which was prepaid, expenses in the amount of \$2,083.73

Kelsey Hubbard-Dowdell and **Emeka Naaka** moved to approve the General Managers expenses in the amount of \$2,083.73

Yeas 6 Nays 0 Abstained 0 Absent 1 -- Motion Carried.

3. Upcoming Procurements—Kendel Haynes

Rebecca presented the upcoming procurements.

4. Review of the Ridership – Naaja Jeffries

Naaja presented the ridership for September. Ridership for average passenger per hour is at 14.5. Route 130 is still doing well. Passengers per rev. hr. dipped due to less Saturdays and Sundays in this month than last. Ridership for Fixed was 187k, BRT was 52k, Micro at 9,205, Link Assist was at 5,009.

B. Operating/Marketing

1. Purchase Interior Bus Signs – Rebecca Walner

Rebecca informed the Board that at the time the interior bus signs were purchased we had not won the grant to purchase 7 more electric buses. Going forward the signs will be included in the spec’s bus cost. Additional signs for the Electric Gillig buses will be \$57,648. This will exceed the current total contract by \$22,477. This amount will be absorbed on grant 2021-028 that has the accurate apportionment to absorb this amount. Funding Sources: Federal Transit Administration (FTA) grant and local IOT2 match.

Emeka Naaka and Phyllis Joseph moved to authorize the General Managers to negotiate the final terms and conditions for an additional 7 interior bus signs for the electric buses with Message Point Media.

Yeas 6 Nays 0 Abstained 0 Absent 1 -- Motion Carried.

2. Calendars for 2026 – *Scott Marr*

Scott presented the 2026 Board meeting calendar & Holiday calendar; Board meetings are the last Tuesday of the month with 1 change in March due to the SWTA conference. The Holiday calendar for administrative matches the City of Tulsa with the addition of the Tulsa Race Massacre for 2026.

Kelsey Hubbard-Dowdell and Tina Peña moved to approve the 2026 Board Meetings and Holiday calendars.

Yeas 6 Nays 0 Abstained 0 Absent 1 -- Motion Carried.

3. Department of Energy Project Update—*Scott Marr*

Scott informed the Board that the project by the DOE for the electric autonomous vehicles has been canceled by the DOE. We have already purchased 4 electric vehicles for this project; we will bring them into our fleet. Vehicles have been sitting in Duncan and will arrive in Tulsa next week.

4. Genfare Hardware Relocation – *Randy Cloud*

Randy informed the Board that MetroLink currently utilizes the Genfare fare collection system for its fixed-route and MicroLink operations. The existing probing station creates a backup along the street at the end of day pull in, causing overtime due to waiting for their bus to be probed. Genfare has provided a budgetary quotation to relocate the garage data system from its current location back to the maintenance facility allowing the buses to be probed and washed at the same time. This upgrade will align Metrolink Tulsa fare collection technology with modern industry standards and support long-term operational efficiency. The hardware will not exceed \$84,000 and be funded with a 70%/30% split between the FTA and Local resources using a grant from 2021.

Emily Hall and Phyllis Joseph moved Authorize the General Manager to negotiate final terms and conditions for the relocation of vault and probing station the Genfare fare collection system, in an amount not to exceed \$84,000.

Yeas 6 Nays 0 Abstained 0 Absent 1 -- Motion Carried.

5. Genfare Software Upgrade – *Randy Cloud*

Randy informed the Board that the existing garage data system operates on a locally hosted software environment that limits accessibility, scalability, and real-time data integration. Genfare has provided a budgetary quotation to upgrade the garage data system to a cloud-based software platform. This enhancement will enable improved data accessibility, streamlined maintenance, and enhanced security and reporting capabilities. This upgrade will align Metrolink Tulsa fare collection technology with modern industry standards and support long-term operational efficiency. Not to exceed \$59,015 and funding source is CARES funding.

Emily Hall and **Kelsey Hubbard-Dowdell** moved to Authorize the General Manager to negotiate final terms and conditions for the software enhancement of the Genfare fare collection system, to upgrade the garage data system from the current software platform to a cloud-based environment, in an amount not to exceed \$59,015.

Yeas 6 Nays 0 Abstained 0 Absent 1 -- Motion Carried.

V. TRUSTEES AND GENERAL MANAGER COMMENTS

Scott informed the Board that the LinkAssist partnership with RideCo to transform outdated systems into cutting-edge, AI-powered services, earning them a METRO Magazine Innovative Solutions Award.

VI. NEW BUSINESS

Pursuant to the Oklahoma Open Meetings Act, new business is any matter not known about or which could not have been reasonably foreseen prior to the time of posting the agenda. Title 25 O.S. sec. 311(A)(9).

VII. ADJOURN

James Wagner adjourned the meeting at 12:53pm.

Sincerely,

Lori Soderstrom
Secretary to the Board of Trustees

BOARD MEETING

Dec 2nd, 2025

To: Board of Trustees
From: Rebecca Walner, Chief Financial Officer
Subject: FY26 Financial Statement Summary through Oct 31, 2025

Executive Summary

For the four months ending Oct 31, 2025, Metrolink Tulsa continued progress on its strategic goals. Performance metrics emphasize system safety, financial stewardship, and service delivery.

Board Recommendation:

Review and approve the FY26 year to date Financial Statement Summary.

Analysis:

Income Statement (P&L)

Operating Revenues: Performance is close to budget with some variance tied to ridership and grant timing.

Operating Expenses: Generally within expectations, though fuel and maintenance costs are trending slightly above budget.

Net Position: The system remains on track financially with stable revenue streams from local, state, and federal sources.

Balance Sheet (BS)

Current Assets: Cash reserves remain steady, providing adequate liquidity for near-term obligations.

Liabilities: No significant unexpected obligations; debt service is being met.

Equity Position: The Authority maintains a healthy balance sheet with stable equity.

Safety & Accidents

Preventable accidents are tracked across Fixed Route and Rideshare, with year-to-date performance aligned with long-term safety goals. Safety remains a top operational focus, and accident rates are benchmarked against targets to ensure accountability.

Key Performance Indicators (KPIs)

Fixed Route: Ridership and service hours are being closely monitored; performance against cost and fare recovery goals is pending goal alignment.

Rideshare (MicroLink & LinkAssist):

- MicroLink: Cost per service hour is below the goal, with fare revenue per trip slightly

under target.

- LinkAssist: Cost per service hour exceeded goal; fare recovery is below target.
- On-Time Performance: Both Fixed Route and Rideshare are meeting reliability expectations, with on-time percentages in the mid 90s.

Outlook

Looking ahead, the focus remains on:

- Controlling operating costs while maintaining service quality.
- Enhancing farebox recovery through efficiency and ridership growth.
- Continuing to drive safety initiatives and maintaining strong accident-free performance.
- Monitoring funding streams and review for FY26 budget alignment and FY27 outlook.

		FY26 Executive Summary		
		For the Four Months Ending Oct 31, 2025		
Summary of Activities*				
	Actual	Budget	Var%	
Revenues From Operations	\$ 1,055	\$ 925	14%	
Grant Revenues	7,812	8,530	-8%	
Total Operating Revenues	8,866	9,455	-6%	
Total Expenses	(8,866)	(9,455)	-6%	
Surplus (Deficit)	\$ -	\$ -	0%	
Operating Revenues*				
	Actual	Budget	Var%	
City of Tulsa	\$ 4,343	\$ 4,343	0%	
Federal Grants	2,682	3,471	-23%	
State Grants	583	556	5%	
Other Local	203	161	26%	
Fare Revenues	770	677	14%	
Advertising Revenues	232	217	7%	
Other Revenues	\$53	32	66%	
Total Operating Revenues	\$ 8,866	\$ 9,455	-6%	
Operating Expenses*				
	Actual	Budget	Var%	
Payroll & Fringe	\$ 6,245	\$ 6,565	-5%	
Administrative Services	287	385	-25%	
Materials & Supplies	1,530	1,589	-4%	
Utilities	211	191	11%	
Insurance	244	250	-3%	
Miscellaneous	349	475	-27%	
Total Expenses	\$ 8,866	\$ 9,455	-6%	



FY26 Executive Summary
For the Four Months Ending Oct 31, 2025

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Goal 1. Operate a Safe Transit System				
Accidents (Per 100K miles)	FY26	FY25	Change	Target
Fixed Route	1.19	1.00	3%	2.00
RideShare	0.10	0.29	-120%	1.20

Goal 2. Meet and Exceed Customer Expectations				
Complaints	FY26	FY25	Change	Target
Fixed Route	2.00	11.00	-81%	25.00
MicroLink	6.00	6.00	0%	25.00
LinkAssist	0.37	10.24	-96%	25.00

Goal 3. Maintain a Quality Workforce				
Absences (Per weekday)	FY26	FY25	Change	Target
Fixed Route	7	11	0%	9
Rideshare	2	2	-3%	5

Goal 4. Operate an Effective Transit System				
Passengers Per Hour	FY26	FY25	Change	Target
Fixed Route	12.44	10.76	16%	13.00
MicroLink	2.89	2.92	-1%	2.00
LinkAssist	1.68	1.81	-7%	2.50

Goal 5. Operate an Efficient Transit System				
Cost Per Trip	FY26	FY25	Change	Target
Fixed Route	\$ 117.46	\$ 91.84	28%	\$ 85.50
LinkAssist	\$ 131.64	\$ 88.78	48%	\$ 137.00
MicroLink	\$ 35.28	\$ 75.87	-53%	\$ 80.00

MetroLink Tulsa connects people to progress and prosperity.

Fixed Route Preventable Accidents - FY26								
	\$0 to \$500	\$500 to \$1,000	\$1,000 to \$2,500	\$2,500 to \$5,000	\$5,000 to \$10,000	\$10,000 to \$20,000	Over \$20,000	Total
MONTH								
July	3							3
August			1				1	2
September	8	2	3					13
October	12	0	1	0	0	0	1	14
November								0
December								0
January								0
February								0
March								0
April								0
May								0
June								0
TOTAL	23	2	5	0	0	0	2	32
Percent of Total	72%	6%	16%	0%	0%	0%	6%	100%

Fixed Route Preventable Accidents - FY25								
	\$0 to \$500	\$500 to \$1,000	\$1,000 to \$2,500	\$2,500 to \$5,000	\$5,000 to \$10,000	\$10,000 to \$20,000	Over \$20,000	Total
MONTH								
July	0							0
August	2							2
September	8							8
October	2	2	2					6
November	2	2						4
December	3							3
January	3							3
February	6							6
March	4	1						5
April	0	1	0					1
May	7	2	1					10
June	1	2						3
TOTAL	38	10	3	0	0	0	0	51
Percent of Total	75%	20%	6%	0%	0%	0%	0%	100%

Rideshare Preventable Accidents - FY26								
	\$0 to \$500	\$500 to \$1,000	\$1,000 to \$2,500	\$2,500 to \$5,000	\$5,000 to \$10,000	\$10,000 to \$20,000	Over \$20,000	Total
<i>Month</i>								
July	1		0					1
August			1	1				2
September	3		1		1			5
October	6	0	0	0	0	0	0	6
November								0
December								0
January								0
February								0
March								0
April								0
May								0
June						1		1
Total	10	0	2	1	1	0	0	15
Percent of Total	67%	0%	13%	7%	7%	0%	0%	0%

Rideshare Preventable Accidents - FY25								
	\$0 to \$500	\$500 to \$1,000	\$1,000 to \$2,500	\$2,500 to \$5,000	\$5,000 to \$10,000	\$10,000 to \$20,000	Over \$20,000	Total
<i>Month</i>								
July			1					1
August	1							1
September	4							4
October	2	1						3
November	3	3						6
December	0	0						0
January	3							3
February	1							1
March	1	1						2
April	1		0					1
May	4							4
June	3		1			1		5
Total	23	5	2	0	0	0	0	31
Percent of Total	74%	16%	6%	0%	0%	0%	0%	100%

For the Four Months Ending Oct 31, 2025
SUMMARY OF OPERATING BUDGET VARIANCE ANALYSIS

Projected expenses within +/- \$1,000 and +/- 5% YTD variance are considered consistent with projections.

Operating Revenues	YTD Act	YTD Budget	Var%	Details
Passenger	\$704,829	\$578,740	21.79%	Fixed Route Ridership revenue is trending above average
MicroLink	\$34,790	\$21,240	63.80%	As we have added more MicroLink service the revenue has surpassed expected budgeted amount.
LinkAssist	\$30,303	\$77,088	(60.69%)	As MicroLink has expanded the use for our LinkAssist customers have been converting more to that system. QuikTrip has also changed how they order.
Advertising	\$231,975	\$216,668	7.06%	Advertising revenue for the they year is higher than projected.
Investments	\$40,863	\$25,000	63.45%	Invested Revenue is above target
Other Revenue	\$11,752	\$6,668	76.24%	On Target as many people like the merchandise we sell at the station
Expenses	YTD Act	YTD Budget	Var%	Details
Payroll and Fringe	\$6,245,268	\$6,565,176	-5%	Payroll and fringe is on target fo the year.
Advertising	\$11,350	\$86,668	-87%	Advertising Commission is not as high this year as we have realigned a new partnership.
Legal Fees	\$18,352	\$33,332	-45%	Legal fees will begin to increase late in the year due to Union negotiations.
Audit Fees	\$14,000	\$17,332	-19%	New Audit firm came in less than expected at time of budget.
Office Equipment / Computers	\$2,851	\$12,816	-78%	Office Equipment is under budget as we move through wrapping up the Remodel project.
Building & Facility Services	\$73,639	\$82,732	-11%	Building Services are reduced as we have brought contracts in house.
Professional & Technical Services	\$126,009	\$126,456	0%	On Target .
Software Maintenance & Service	\$38,543	\$19,388	99%	Pending review to ensure software is classified correctly.
Security Services	\$2,080	\$6,232	-67%	Yearly cost allocated and classes have been taken. Will level out throughout the year.
Fuel	\$178,196	\$269,768	-34%	As we increase the MicroLink Vehicles it has fluated our cost between CNG to Gasoline and set contract rate has kept cost lower.
Gasoline	\$105,310	\$85,240	24%	As we increase the MicroLink Vehicles it has fluated our cost between CNG to Gasoline.
Oil & Lubricants	\$95,965	\$63,888	50%	Many oil changes and lubricants needed in August.
Tires & Tubes	\$82,704	\$64,076	29%	Tires are typically hit heavy in July and level out throughout the year.
Facility Repairs & Maintenance	\$352,600	\$378,504	-7%	On target.
Service & Shop Equipment	\$12,940	\$9,608	35%	On Target
Other Shop & Garage Expense	\$30,020	\$31,892	-6%	On Target
Repair Parts	\$635,154	\$666,344	-5%	On Target
Servicing Supplies	\$16,010	-	0%	Reducing the amount of supplies we retain on hand has helped keep cost lowerer than prior years.
Transportation & Safety	\$576	\$1,784	-68%	Working with our traning company for train the trainers.
Schedules	\$5,935	\$3,488	70%	Schedules have been ordered in bulk for the next few months.
Passes & Transfers	\$14,102	\$14,496	-3%	Purchased new LinkAssist books and the cost has gone up. Looking into options for future.
Utilities	\$211,380	\$190,696	11%	High heat cost and older buildings as well increased cost for utilities caused higher than expected.
Insurance	\$243,713	\$250,000	-3%	Insurance appears to be lower than budget due to the dilligence of our Contract Administrator collecting the offset when we are hit.
Planning	\$143,494	\$243,332	-41%	No study has been issued for this year to date.
Dues & Subscriptions	\$14,163	\$17,940	-21%	Dues stayed level so far for FY26 therefore we are not seeing as significant of increase as thought.
Travel & Meetings - Staff	\$43,108	\$40,208	7%	On target
Travel & Meetings - Board	\$746	\$1,112	-33%	On Target
Marketing & Advertising	\$38,717	\$58,332	-34%	Beginning to ramp up a few marketing projects.
General Office Expense	\$61,849	-	0%	Office Equipment is under budget as we move through wrapping up the Remodel project.
Other Miscellaneous Expenses	\$32,508	\$74,440	-56%	This account is to limited in use due to FTA requirements of everything needs a specific requirement.
Bank & Credit Card Fees	\$16,600	\$26,108	-36%	On Target
Leases & Rentals	(\$1,712)	\$14,016	-112%	On Target
Operational Grant Funding	YTD Act	YTD Budget	Var%	Details
Operating Assistance - Other	\$203,157	\$160,644	26%	On Target
Oklahoma State Funding	\$583,118	\$555,576	5%	On Target
FTA - Planning Assistance	\$160,348	\$161,332	-1%	On Target
FTA - Leases / Audit	\$14,033	\$36,000	-61%	We have reduced the amount of Leases in FY26 therefore the amount to draw down is less.
FTA - Preventative Maintenance	\$1,155,293	\$1,698,612	-30%	Preventative Maintenance cost is down so we are not needing to defer at the rate budget expected.
FTA - Operations	\$1,352,709	\$1,574,836	-14%	Operations is drawing down at a higher rate due to Safety and Security amounts being required as well for FY26 vand beyond. With the State of Oklahoma increasing their amount for the year to keep a level budget, we have requested less in Vision funds for the month, however, it will be requested at a later time.
COT - Vision Assistance	\$426,256	\$393,709	-39%	
COT - Operating Assistance	\$310,967	\$424,653	63%	On Target
Capital Funding	YTD Act	YTD Budget	Var%	Details
Capital Assistance - FTA	\$2,724,868	\$2,666,668	2%	
Capital Assistance - COT	\$462,189	\$735,344	-37%	

METRO TULSA TRANSIT AUTHORITY
Income Statement
For the Four Months Ending Friday, October 31, 2025

	Actual	Budget	Var %	PY	PY %	Act YTD	Bgt YTD	Var%	PY YTD	PY %
Operating Revenues										
Passenger	\$160,319	\$144,685	10.81%	\$150,138	6.78%	\$704,829	\$578,740	21.79%	\$581,113	21.29%
MicroLink	\$7,932	\$5,310	49.37%	\$6,688	18.60%	\$34,790	\$21,240	63.80%	\$19,860	75.18%
LinkAssist	\$11,203	\$19,272	-41.87%	\$8,120	37.96%	\$30,303	\$77,088	-60.69%	\$52,104	-41.84%
Advertising	\$50,000	\$54,167	-7.69%	\$37,353	33.86%	\$231,975	\$216,668	7.06%	\$235,268	-1.40%
Investments	\$9,332	\$6,250	49.31%	\$11,400	-18.14%	\$40,863	\$25,000	63.45%	\$38,403	6.41%
Other Revenue	\$1,895	\$1,667	13.69%	\$3,675	-48.43%	\$11,752	\$6,668	76.24%	\$11,565	1.61%
Total Operating Revenues	\$240,681	\$231,351	4.03%	\$217,374	10.72%	\$1,054,512	\$925,404	13.95%	\$938,313	12.38%
Operating Expenses										
Labor:										
Operators	\$726,843	\$662,117	9.78%	\$630,451	15.29%	\$2,631,535	\$2,648,468	-0.64%	\$2,503,324	5.12%
Transportation Administration	\$130,813	\$124,113	5.40%	\$109,292	19.69%	\$499,613	\$496,452	0.64%	\$441,944	13.05%
Maintenance	\$140,619	\$148,003	-4.99%	\$123,425	13.93%	\$502,523	\$592,012	-15.12%	\$498,402	0.83%
Maintenance Administration	\$48,943	\$36,186	35.25%	\$36,604	33.71%	\$176,570	\$144,744	21.99%	\$131,565	34.21%
Administration & Accounting	\$175,411	\$142,047	23.49%	\$146,697	19.57%	\$609,925	\$568,188	7.35%	\$585,435	4.18%
Total Labor	\$1,222,629	\$1,112,466	9.90%	\$1,046,469	16.83%	\$4,420,166	\$4,449,864	-0.67%	\$4,160,670	6.24%
Fringe Benefits:										
FICA Taxes	\$124,809	\$87,251	43.05%	\$83,148	50.10%	\$385,292	\$349,004	10.40%	\$339,834	13.38%
Pension Plan Expense	\$79,629	\$107,866	-26.18%	\$94,882	-16.08%	\$408,253	\$431,464	-5.38%	\$405,179	0.76%
Health & Dental Insurance	\$104,887	\$144,102	-27.21%	\$88,991	17.86%	\$477,488	\$576,408	-17.16%	\$443,244	7.73%
Life & Disability Insurance	\$10,741	\$22,642	-52.56%	\$11,661	-7.89%	\$58,126	\$90,568	-35.82%	\$54,798	6.07%
Sick Leave	\$37,294	\$28,706	29.92%	\$28,955	28.80%	\$92,089	\$114,824	-19.80%	\$107,228	-14.12%
Holiday Pay	\$9,558	\$49,252	-80.59%	\$4,240	125.42%	\$83,922	\$197,008	-57.40%	\$101,223	-17.09%
Vacation Pay	\$55,354	\$54,593	1.39%	\$46,217	19.77%	\$195,174	\$218,372	-10.62%	\$220,464	-11.47%
Uniform Allowance - Drivers	\$10,377	\$6,250	66.03%	\$5,115	102.88%	\$36,466	\$25,000	45.86%	\$31,918	14.25%
Clothing/Tool Allowance - Mechanics	\$6,938	\$3,000	131.25%	\$2,328	198.02%	\$16,818	\$12,000	40.15%	\$18,309	-8.14%
Unemployment Compensation	\$3,378	\$4,333	-22.04%	\$1,519	122.41%	\$13,512	\$17,332	-22.04%	\$3,886	247.70%
Other Fringe Benefits	\$14,160	\$20,833	-32.03%	\$16,085	-11.97%	\$57,962	\$83,332	-30.44%	\$57,988	-0.04%
Total Fringe Benefits	\$457,125	\$528,828	-13.56%	\$383,141	19.31%	\$1,825,102	\$2,115,312	-13.72%	\$1,784,071	2.30%
Total Loaded Payroll	\$1,679,754	\$1,641,294	2.34%	\$1,429,610	17.50%	\$6,245,268	\$6,565,176	-4.87%	\$5,944,741	5.06%
Administrative Services:										
Advertising	-	\$21,667	-100.00%	\$14,941	-100.00%	\$11,350	\$86,668	-86.90%	\$95,135	-88.07%
Legal Fees	\$3,283	\$8,333	-60.60%	\$11,427	-71.27%	\$18,352	\$33,332	-44.94%	\$42,801	-57.12%
Audit Fees	\$3,500	\$4,333	-19.22%	\$3,617	-3.23%	\$14,000	\$17,332	-19.22%	\$14,467	-3.23%
Office Equipment / Computers	\$36	\$3,204	-98.88%	\$1,104	-96.76%	\$2,851	\$12,816	-77.75%	\$4,827	-40.93%
Building & Facility Services	\$18,378	\$20,683	-11.15%	\$22,757	-19.24%	\$73,639	\$82,732	-10.99%	\$69,448	6.03%
Professional & Technical Services	\$31,446	\$31,614	-0.53%	\$14,757	113.09%	\$126,009	\$126,456	-0.35%	\$121,177	3.99%
Software Maintenance & Service	\$2,596	\$4,847	-46.45%	\$830	212.65%	\$38,543	\$19,388	98.80%	\$15,079	155.61%
Security Services	\$323	\$1,558	-79.24%	\$1,092	-70.38%	\$2,080	\$6,232	-66.62%	\$1,778	17.00%
Total Administrative Services	\$59,562	\$96,239	-38.11%	\$70,525	-15.55%	\$286,824	\$384,956	-25.49%	\$364,712	-21.36%
Total Services	\$59,562	\$96,239	-38.11%	\$70,525	-15.55%	\$286,824	\$384,956	-25.49%	\$364,712	-21.36%
Materials & Supplies:										
Fuel	\$49,358	\$67,442	-26.81%	\$50,571	-2.40%	\$178,196	\$269,768	-33.94%	\$199,952	-10.88%
Gasoline	\$24,005	\$21,310	12.64%	\$17,149	39.97%	\$105,310	\$85,240	23.55%	\$133,420	-21.07%
Oil & Lubricants	\$36,318	\$15,972	127.38%	\$16,463	120.60%	\$95,965	\$63,888	50.21%	\$57,242	67.65%
Tires & Tubes	\$17,690	\$16,019	10.43%	\$16,322	8.38%	\$82,704	\$64,076	29.07%	\$69,828	18.44%
Facility Repairs & Maintenance	\$75,712	\$94,626	-19.99%	\$81,091	-6.63%	\$352,600	\$378,504	-6.84%	\$321,881	9.54%
Service & Shop Equipment	\$482	\$2,402	-79.91%	\$1,332	-63.77%	\$12,940	\$9,608	34.68%	\$9,458	36.81%
Other Shop & Garage Expense	\$6,479	\$7,973	-18.73%	\$10,629	-39.04%	\$30,020	\$31,892	-5.87%	\$32,696	-8.19%
Repair Parts	\$167,791	\$166,586	0.72%	\$141,211	18.82%	\$635,154	\$666,344	-4.68%	\$639,222	-0.64%

Serviceing Supplies	\$1,901	-	0.00%	\$10,897	-82.55%	\$16,010	-	0.00%	\$16,418	-2.48%
Transportation & Safety Schedules	-	\$446	-100.00%	-	0.00%	\$576	\$1,784	-67.71%	\$184	213.66%
Passes & Transfers	-	\$872	-100.00%	-	0.00%	\$5,935	\$3,488	70.15%	\$1,935	206.72%
	\$3,691	\$3,624	1.85%	\$3,765	-1.97%	\$14,102	\$14,496	-2.72%	\$14,332	-1.60%
Total Materials & Supplies	\$383,427	\$397,272	-3.49%	\$349,430	9.73%	\$1,529,512	\$1,589,088	-3.75%	\$1,496,568	2.20%
Utilities:										
Light, Heat, Power, and Water	\$36,009	\$29,853	20.62%	\$22,941	56.96%	\$144,542	\$119,412	21.04%	\$122,253	18.23%
Communications	\$12,190	\$17,821	-31.60%	\$12,132	0.48%	\$66,838	\$71,284	-6.24%	\$52,369	27.63%
Total Utilities	\$48,199	\$47,674	1.10%	\$35,073	37.43%	\$211,380	\$190,696	10.85%	\$174,622	21.05%
Insurance:										
Insurance Premiums	\$53,663	\$62,500	-14.14%	\$57,076	-5.98%	\$213,498	\$250,000	-14.60%	\$227,575	-6.19%
Self Insurance	\$24,221	-	0.00%	(\$24,819)	-197.59%	\$30,215	-	0.00%	(\$52,839)	-157.18%
Total Insurance	\$77,884	\$62,500	24.61%	\$32,257	141.44%	\$243,713	\$250,000	-2.51%	\$174,736	39.47%
Miscellaneous:										
Planning & Rideshare	\$36,075	\$60,833	-40.70%	\$23,041	56.57%	\$143,494	\$243,332	-41.03%	\$138,631	3.51%
Dues & Subscriptions	\$2,840	\$4,485	-36.69%	\$4,238	-33.00%	\$14,163	\$17,940	-21.05%	\$13,790	2.71%
Travel & Meetings - Staff	\$1,410	\$10,052	-85.97%	\$16,628	-91.52%	\$43,108	\$40,208	7.21%	\$31,040	38.88%
Travel & Meetings - Board	\$225	\$278	-19.01%	\$251	-10.26%	\$746	\$1,112	-32.95%	\$1,170	-36.26%
Marketing & Advertising	\$2,548	\$14,583	-82.53%	\$2,846	-10.48%	\$38,717	\$58,332	-33.63%	\$47,751	-18.92%
General Office Expense	\$16,769	-	0.00%	\$9,003	86.26%	\$61,849	-	0.00%	\$44,854	37.89%
Other Miscellaneous Expenses	\$5,373	\$18,610	-71.13%	\$1,815	196.12%	\$32,508	\$74,440	-56.33%	(\$338)	-9723.64%
Bank & Credit Card Fees	\$3,857	\$6,527	-40.91%	\$11,002	-64.94%	\$16,600	\$26,108	-36.42%	\$17,727	-6.36%
Leases & Rentals	(\$1,712)	\$3,504	-148.86%	\$3,362	-150.92%	(\$1,712)	\$14,016	-112.21%	\$14,246	-112.02%
Total Miscellaneous	\$67,385	\$118,872	-43.31%	\$72,186	-6.65%	\$349,473	\$475,488	-26.50%	\$308,871	13.14%
Total Expenses	\$2,316,211	\$2,363,851	-2.02%	\$1,989,081	16.45%	\$8,866,170	\$9,455,404	-6.23%	\$8,464,250	4.75%
Net Operating Loss	(\$2,075,530)	(\$2,132,500)	-2.67%	(\$1,771,707)	17.15%	(\$7,811,658)	(\$8,530,000)	-8.42%	(\$7,525,937)	3.80%
Operational Grant Funding										
Operating Assistance - Other	\$46,775	\$40,161	16.47%	\$31,155	50.14%	\$203,157	\$160,644	26.46%	\$245,837	-17.36%
Oklahoma State Funding	\$159,550	\$138,894	14.87%	\$184,992	-13.75%	\$583,118	\$555,576	4.96%	\$556,521	4.78%
FTA - Planning Assistance	\$42,641	\$40,333	5.72%	\$42,253	0.92%	\$160,348	\$161,332	-0.61%	\$190,705	-15.92%
FTA - Leases / Audit	\$3,590	\$9,000	-60.11%	\$1,454	146.91%	\$14,033	\$36,000	-61.02%	\$26,678	-47.40%
FTA - ADA LIFT	-	-	0.00%	-	0.00%	-	-	0.00%	-	0.00%
FTA - CMAQ	-	-	0.00%	-	0.00%	-	-	0.00%	-	0.00%
FTA - Preventative Maintenance	\$310,967	\$424,653	-28.79%	\$327,498	-5.05%	\$1,155,293	\$1,698,612	-30.46%	\$1,193,363	1.78%
FTA - Operations	\$426,256	\$393,709	8.27%	\$365,559	16.60%	\$1,352,709	\$1,574,836	-14.10%	\$1,457,787	-7.21%
COT - Vision Assistance	\$412,250	\$673,500	-38.79%	\$186,965	120.50%	\$1,649,000	\$2,694,000	-38.79%	\$1,327,714	24.20%
COT - Operating Assistance	\$673,500	\$412,250	63.37%	\$631,833	6.59%	\$2,694,000	\$1,649,000	63.37%	\$2,527,332	6.59%
Total Operational Grant Funding	\$2,075,529	\$2,132,500	-3.22%	\$1,771,709	17.15%	\$7,811,658	\$8,530,000	-8.24%	\$7,525,937	4.58%
Budget Surplus (Deficit)	(\$1)	-	-100.00%	\$2	-13.64%	-	-	23.34%	-	-3466312.87%
Capital Revenues										
Capital Assistance - FTA	\$197,928	\$666,667	-70.31%	\$41,176	380.69%	\$2,724,868	\$2,666,668	2.18%	\$5,143,532	-47.02%
Capital Assistance - COT	-	\$183,836	-100.00%	-	0.00%	\$462,189	\$735,344	-37.15%	\$2,489,713	-81.44%
Capital Assistance - Other	-	-	0.00%	-	0.00%	\$59,394	-	0.00%	-	0.00%
Gain (Loss) on Sale of Assets	-	-	0.00%	-	0.00%	(\$133,653)	-	0.00%	-	0.00%
Total Capital Revenues	\$197,928	\$850,503	-76.73%	\$41,176	380.69%	\$3,112,798	\$3,402,012	-8.50%	\$7,633,245	-59.22%
Depreciation	\$362,026	\$470,000	-22.97%	\$413,538	-12.46%	\$1,447,085	\$1,880,000	-23.03%	\$1,516,177	-4.56%
Debt Service	-	-	0.00%	-	0.00%	-	-	0.00%	-	0.00%
COT Pass Through	-	-	0.00%	-	0.00%	-	-	0.00%	-	0.00%
Change in Net Assets	(\$164,099)	\$380,503	-141.81%	(\$372,360)	-55.93%	\$1,665,713	\$1,522,012	9.87%	\$6,117,068	-71.80%

Assets

Current Assets:

Cash and Cash Equivalents		\$48,973
Restricted Cash		\$3,117,445
Trade Accounts Receivable	\$288,361	
FTA Operating & Capital Grants Receivable	\$2,356,503	
COT Operating & Capital Grants Receivable	\$20,113,085	
		\$22,757,949
Inventories		\$1,204,390
Prepaid Expenses		\$917,460
Total Current Assets		\$28,046,215

Capital Assets, at cost:

Revenue Equipment	\$48,536,937	
Service Equipment	\$584,378	
Security Equipment	\$2,259,693	
Buildings & Improvements	\$13,461,014	
Passenger Shelters	\$2,096,715	
Shop and Garage Equipment	\$3,558,197	
Computers & Other Equipment	\$7,352,761	
Office Furniture and Fixtures	\$216,404	
Land & Improvements	\$2,633,707	
Construction in Progress	\$14,562,369	
Less: Accumulated Depreciation	(\$53,568,168)	
Non- Depreciating Assets	\$1,639,240	
Total Capital Assets		\$41,694,007

Total Assets		\$69,740,222
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Deferred outflows of resources, pension related amounts		\$1,586,911
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Liabilities

Current Liabilities:

Trade Accounts Payable	\$2,801,269	
Accrued Wages & Withholdings	\$306,224	
Accrued Insurance	\$82,610	
Deferred Grant Revenues	\$30,719,579	
Other Current Liabilities	\$73,112	
Total Current Liabilities		\$33,982,793

Noncurrent Liabilities:

Advance Payable to COT	\$326,674	
Net Pension Liability	\$6,059,501	
Accrued Compensated Absences	\$357,056	
Total Noncurrent Liabilities		\$6,743,231

Total Liabilities		\$40,726,024
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Deferred inflows of resources, pension related amounts		\$7,191,815
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Net Position:

Invested in Capital Assets	\$41,694,007	
Restricted for Capital Acquisitions	\$368,494	
Restricted for Workmen's Comp.	\$74,965	
Unrestricted	(\$13,123,267)	
Total Net Assets		\$29,014,198

Total Liabilities & Net Assets		\$69,740,222
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MetroLink (Sept 2025 to Oct 2025)

	Current Month	Prior Year	Percent Change	YTD Monthly Average	Prior Year	Percent Change	Goal
Average Call Center Minutes on Hold Time	2.25	2.18	3%	3.11	3.40	9%	1
Average Absense Per Day	14.00	9.00	56%	17.00	21.00	19%	30
Employee Turnover	0.03	0.04	-30%	0.03	0.04	29%	0
Workers Comp Cases:	1.00	n/a		n/a	n/a		2
1) Operate a Safe Transit System							
Preventable Vehicle Accidents per 100k Miles-Fixed Route	1.19	100%	3%	6.50	7.38	-14%	2
Preventable Van Accidents per 100k Miles-RideShare	0.10	0.29	-120%	0.21	0.24	-13%	1
2) Meet and Exceed Customer Expectations							
Complaints per 10k Boardings-Fixed Route	2.00	11.00	-81%	10.00	11.51	-16%	25
Complaints per 10k Boardings-LinkAssist	0.37	10.24	-96%	3.98	8.96	-56%	25
Complaints per 10k Boardings-MicroLink	6.00	6.00	0%	7.00	3.94	-78%	25
On-time Performance-Fixed Route	92.55	92.50	0%	92.56	169.46	-45%	90
On-time Performance-LinkAssist	91.00	92.00	-1%	93.00	92.00	1%	95
On-time Performance-MicroLink	95.00	89.00	7%	91.00	90.00	1%	95
Miles Between Road Calls-Fixed Route	8,403.00	8,132.00	3%	7,141.00	6,486.00	10%	7,500
Miles Between Road Calls-RideShare	8,689.57	11,666.60	-26%	12,805.55	13,967.14	13156%	18,000
3) Maintain a Quality Workforce							
Operator Absences-Fixed Route	7.00	11.00	0%	7.00	6.00	24%	9
Operator Absences-RideShare	1.94	2.00	-3%	2.50	2.00	-25%	5
Employee Turnover-Fixed Route	3.57	7.27	-51%	51.34	72.49	-29%	35
Employee Turnover-RideShare	4.00	13.00	-70%	4.00	9.00	-56%	50
4) Operate an Effective System							
Ridership-Fixed Route	194,164.00	154,123.00	26%	195,922.00	188,174.00	4%	195,000
Ridership-LinkAssist	5,906.00	6,357.00	-7%	5,562.00	6,024.00	-8%	6,200
Ridership-MicroLink	9,606.00	9,237.00	4%	40,162.00	32,526.08	23%	9,000
Passengers per Service Hour-Fixed Route	12.44	10.76	16%	13.04	12.19	7%	13
Passengers per Service Hour-LinkAssist	1.68	1.81	-7%	1.60	1.81	-12%	2
Passengers per Service Hour-MicroLink	2.89	2.92	-1%	2.82	2.68	5%	3
Average Ridership-Fixed Route	7,422.00	7,018.00	6%	7,363.00	7,627.00	-3.46	10,000
Average Ridership-LinkAssist	191.00	205.00	-7%	185.00	199.01	-7%	222
Average Ridership-MicroLink	309.87	297.97	4%	334.82	278.09	20%	300
5) Operate an Efficient System							
Cost Per Service Hour-Fixed Route	117.46	91.84	28%	106.27	98.25	8%	86
Cost Per Service Hour-LinkAssist	131.64	88.78	91%	94.71	98.19	-4%	137
Cost Per Service Hour-MicroLink	35.28	75.87	-54%	70.17	70.20	0%	80
Cost Per Trip-Fixed Route	9.66	8.00	21%	8.50	8.20	4%	9
Cost Per Trip-LinkAssist	78.51	49.07	13%	60.52	66.07	8%	57
Cost Per Trip-MicroLink	20.65	25.95	-35%	16.08	31.55	49%	25
Fare Revenue per Trip-Fixed Route	0.84	0.74	14%	0.86	0.68	27%	1
Fare Revenue per Trip-LinkAssist	3.81	2.60	28%	1.85	2.81	34%	3
Fare Revenue per Trip-MicroLink	1.20	1.46	99%	1.67	0.75	-123%	1

PROCUREMENTS



Microtransit Software Renewal

\$

DECEMBER 2025 / RFP



Maintenance Building Rehab

\$\$

JANUARY 2026 / RFP

Bathroom & break area.



Onboard Survey

\$\$

JANUARY 2026 / RFP

Customer on-board survey- requirement from FTA every 3 years.



Strategic Plan

\$\$\$

FEBRUARY 2026 / RFP

10 year strategic planning



Bus Vacuum

\$\$

MARCH 2026 / RFP



Janitorial Services

\$\$

MARCH 2026 / RFP



Bus Stop Signs

\$\$\$

TBD/ RFP

Rebranding of current bus stop signs.



Bus Radio Replacement

\$\$\$

TBD / RFP

To replace radios in buses.

\$ \$50,000 - 150,000

\$\$ \$150,000 - 300,000

\$\$\$ \$300,000+



October 2025

Ridership

Fixed Route
MicroLink
LinkAssist

Fixed Route Ridership Overview

**Average Passengers
per Rev. Hr.**
15.1

Highest Ridership:

130: 19,215
110: 15,577
250: 11,149
150: 11,040
140: 10,830

Highest Passengers per Rev Hr.:

130: 24.5
150: 20.4
110: 17.9
117: 16.7
114: 16.5

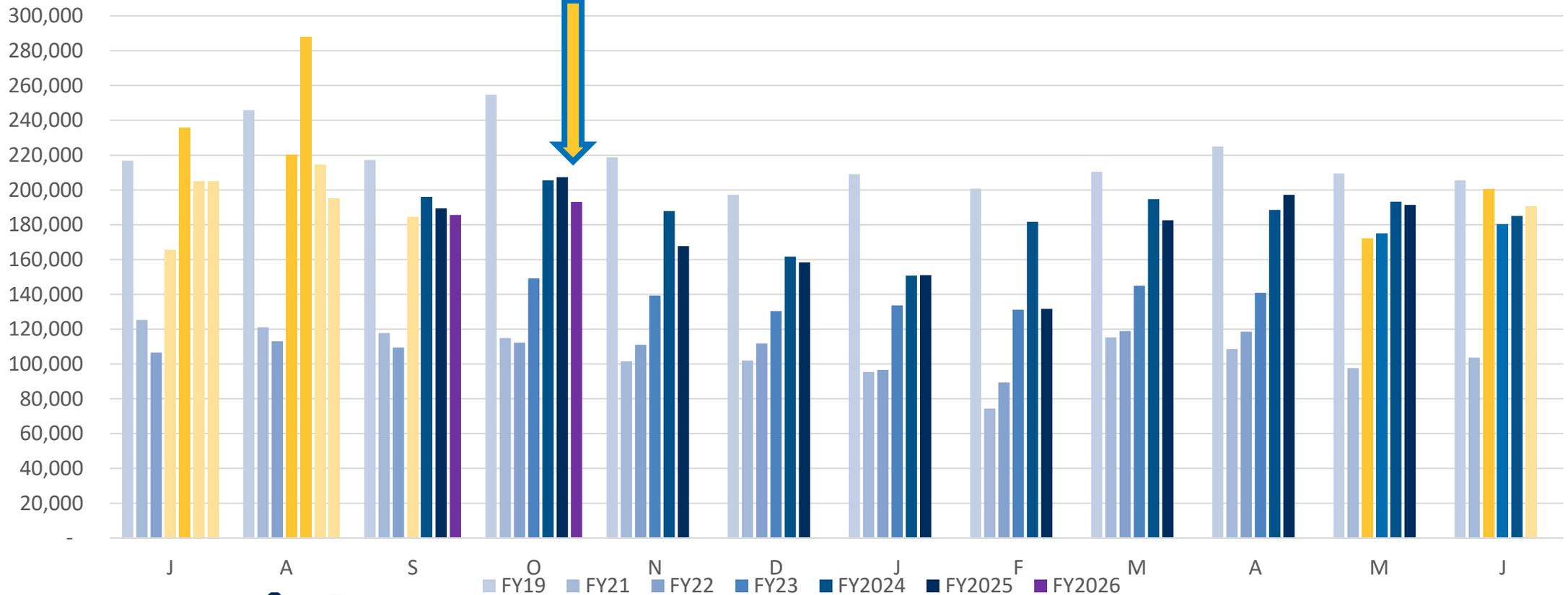
Avg Weekday Ridership:
7,422

Avg Saturday Ridership:
4,794

Avg Sunday Ridership:
801

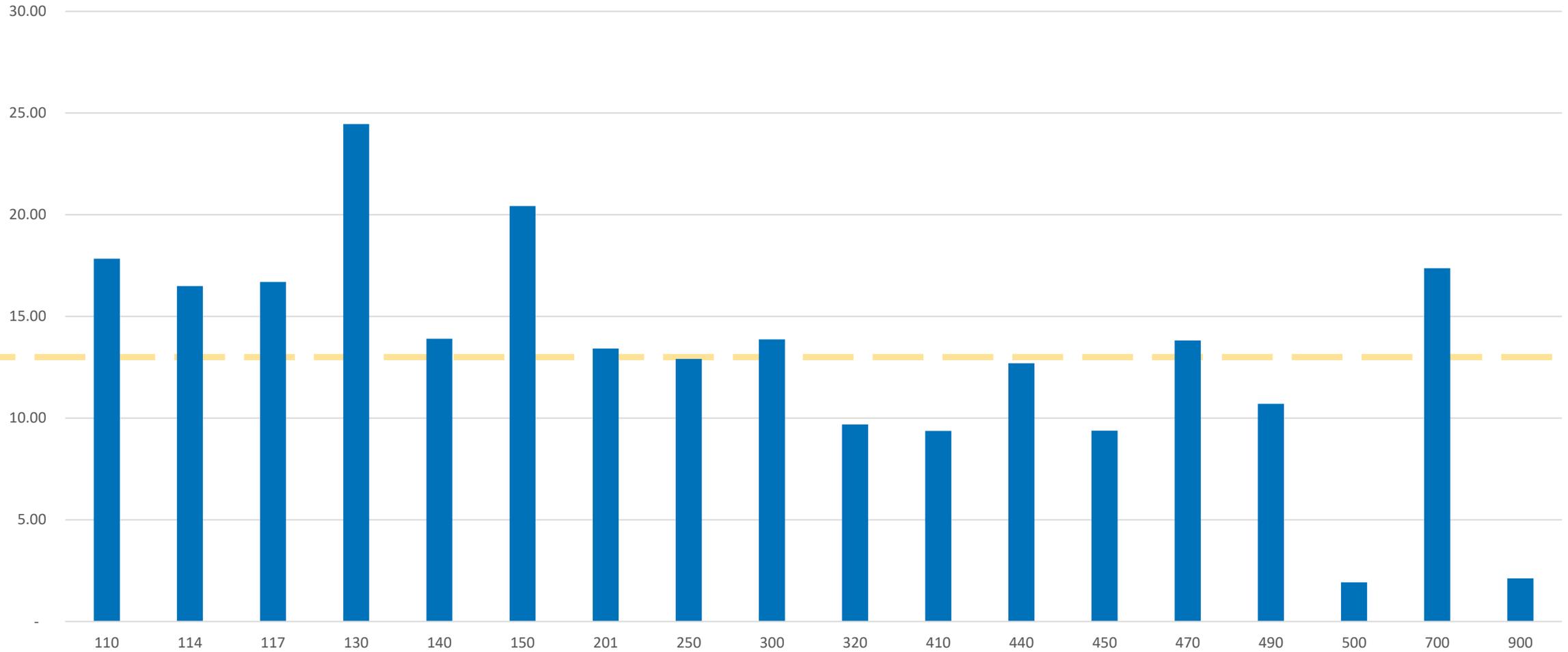
Fixed Route Ridership Trends

Ridership of 193K is 14K less than FY25



NOTES: (1) FY20 Removed (2) Gold = Free Fare Full Month (3) Light Gold = Free Fare 1/2 Month OR half off fares

Passenger per Revenue Hour

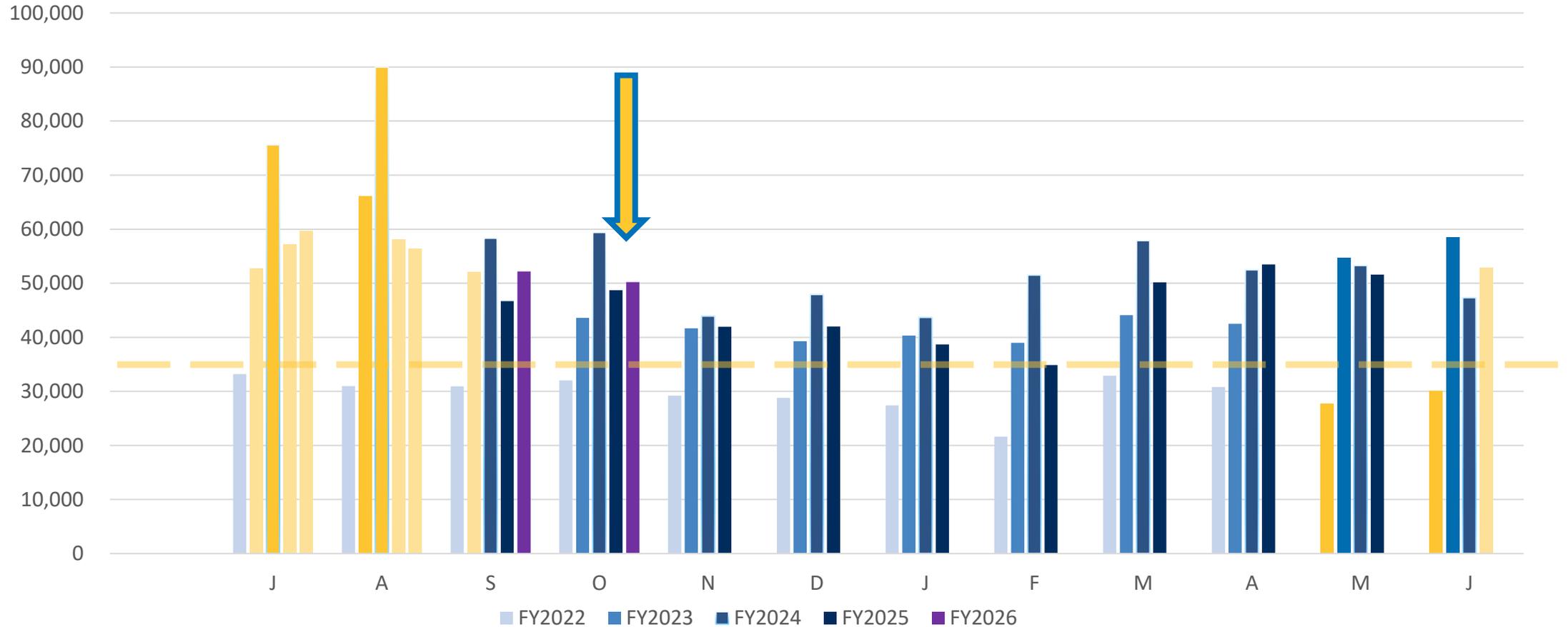


--- FX Service Benchmark is 13

BRT Ridership

Ridership of 50K is 11K more than FY25 & 16K more than Route 105 Avg.

Passengers per Revenue Hour: 17.4



NOTES: (1) FY20 Removed (2) Gold = Free Fare Full Month (3) Light Gold = Free Fare 1/2 Month OR half off fares

RT 105 Avg Monthly Ridership: 34,000 (2019)

MicroLink Ridership Overview

**Average
Passengers
per Rev. Hr.
3.7**

Ridership by Zone (Day):

Zone 6: 1,605
Zone 8: 1,595
BAT: 1,029
Zone 7: 882

Ridership by Zone (Night):

Zone 1: 960
Zone 3: 782
Zone 4: 743
Zone 6: 574
Zone 7: 129

Ridership by Zone (Sunday):

Zone 3: 391
Zone 1: 370
Zone 4: 296
Zone 6: 223
Zone 7: 72

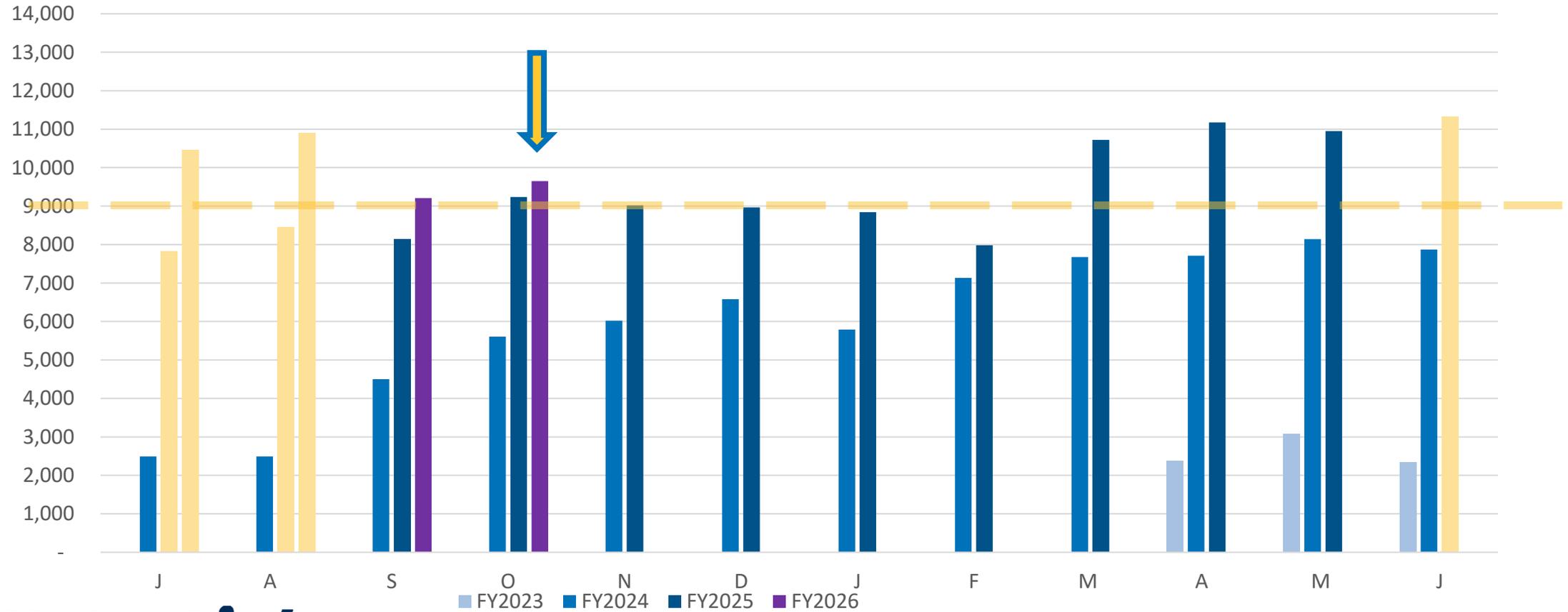
**Avg Daily Daytime Ridership:
189**

**Avg Daily Nighttime
Ridership:
118**

**Avg Sunday Ridership:
338**

MicroLink Ridership

Ridership of 9,651 is 414 more than FY25



FY2023 FY2024 FY2025 FY2026

NOTES: Light Gold = Free Fare 1/2 Month OR half off fares

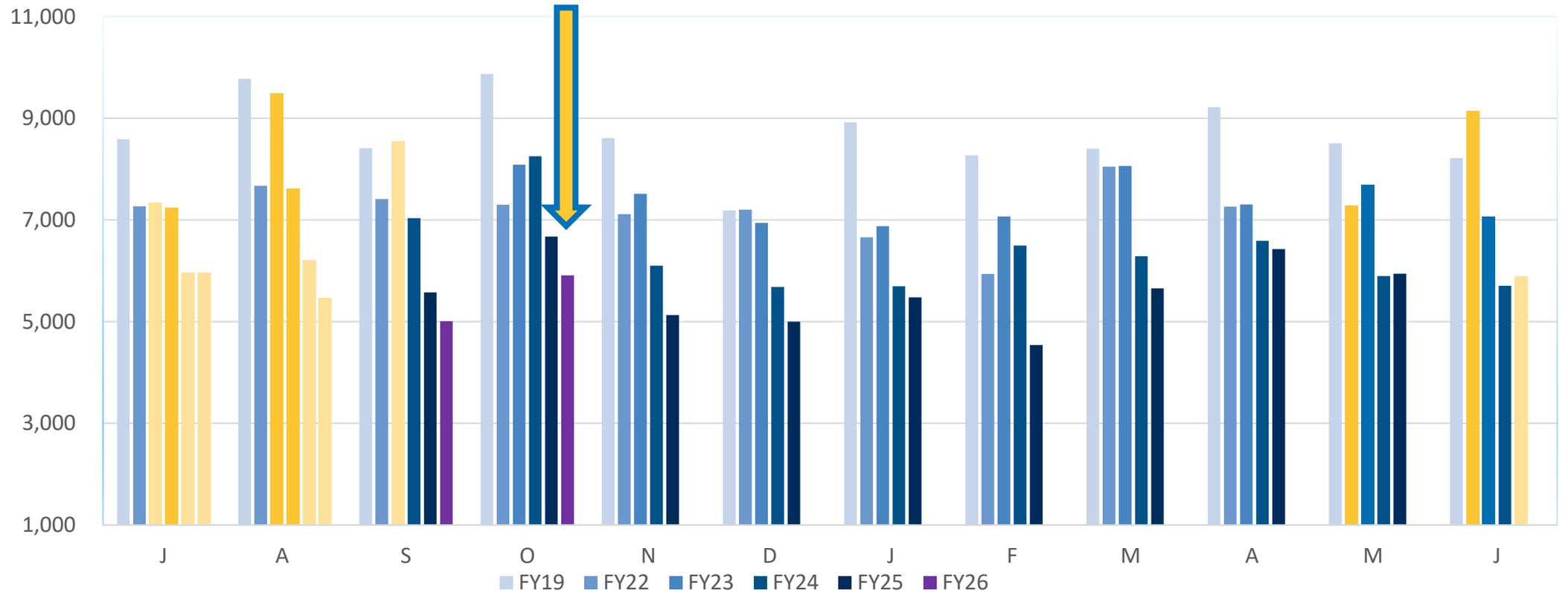
Performance Goal: 9K



LinkAssist Ridership Trends

Ridership of 5,910 was 763 less than FY25

219 trips/day 1.7 PRH



NOTES: (1) FY20 Removed, (2) Gold = Free Fare Full Month (3) Light Gold = Free Fare 1/2 Month

DECEMBER 2025 SERVICE CHANGES

EFFECTIVE SUNDAY, DECEMBER 7TH

- Zone 6 will be changed to Zone 2 for daytime, but will remain Zone 6 at night and on Sunday.
- Zone 7 will be changed to Zone 5 for daytime, but will remain Zone 7 at night and on Sunday.



DAYTIME MAP



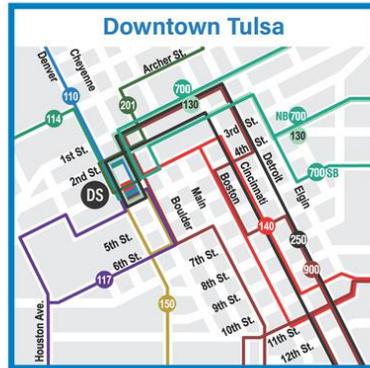
Daytime Map

MetroLinkOK.org

For information on Express Routes and Park & Ride locations, see Route 900.

Route Listing

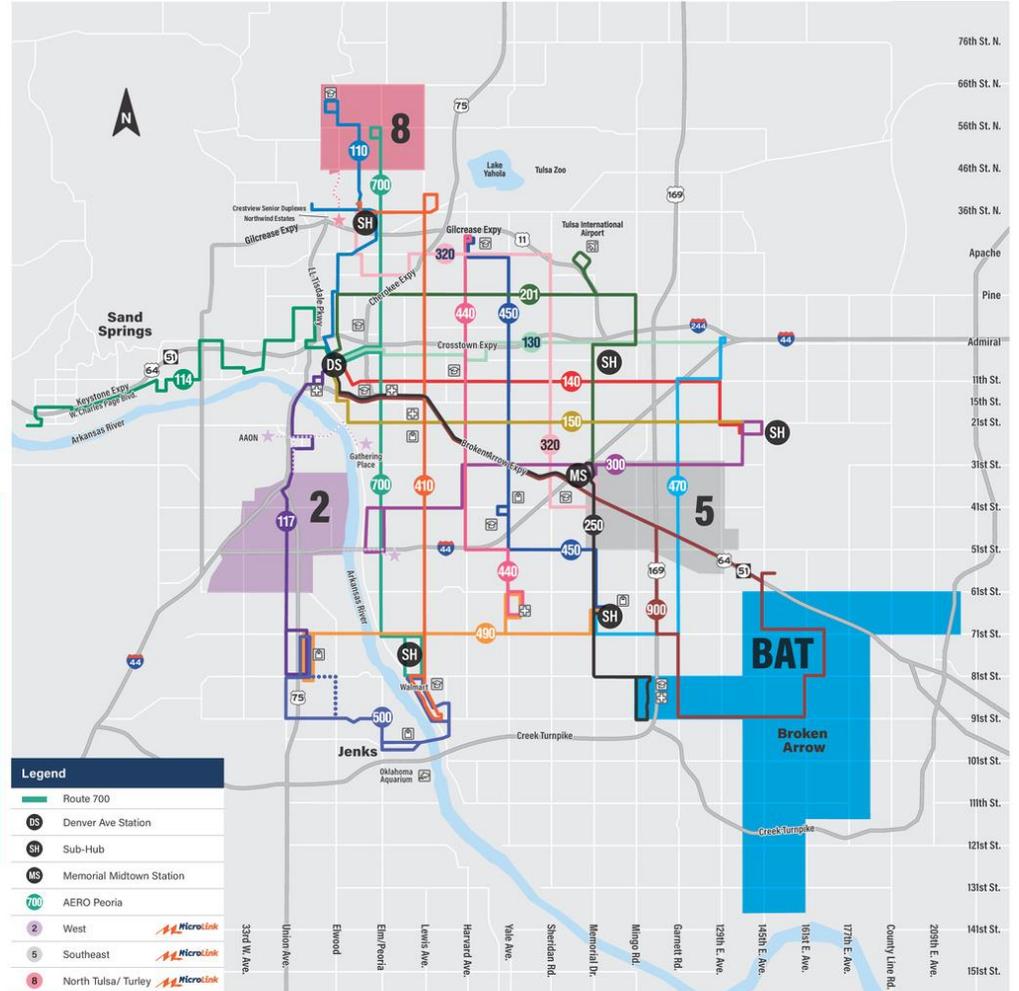
110 MLK/ Hartford	320 Sheridan
114 Charles Page/ Sand Springs	410 Lewis
117 Southwest Blvd./ Union	440 Harvard
130 Admiral	450 Yale
140 11th Street	470 Garnett
150 21st Street	490 West Tulsa/ 71st Street
201 Airport/Pine	500 Jenks Connector
250 Crosstown	700 AERO Peoria
300 31st Street	900 Union Express



Service Hours:

Zones 2, 5 & 8:
Mon-Sat: 6 AM to 6:30 PM

Zone BAT:
Mon-Fri: 7 AM to 6 PM



 Airports  Hospitals  University, College  Malls  Park & Ride  All routes are wheelchair accessible.

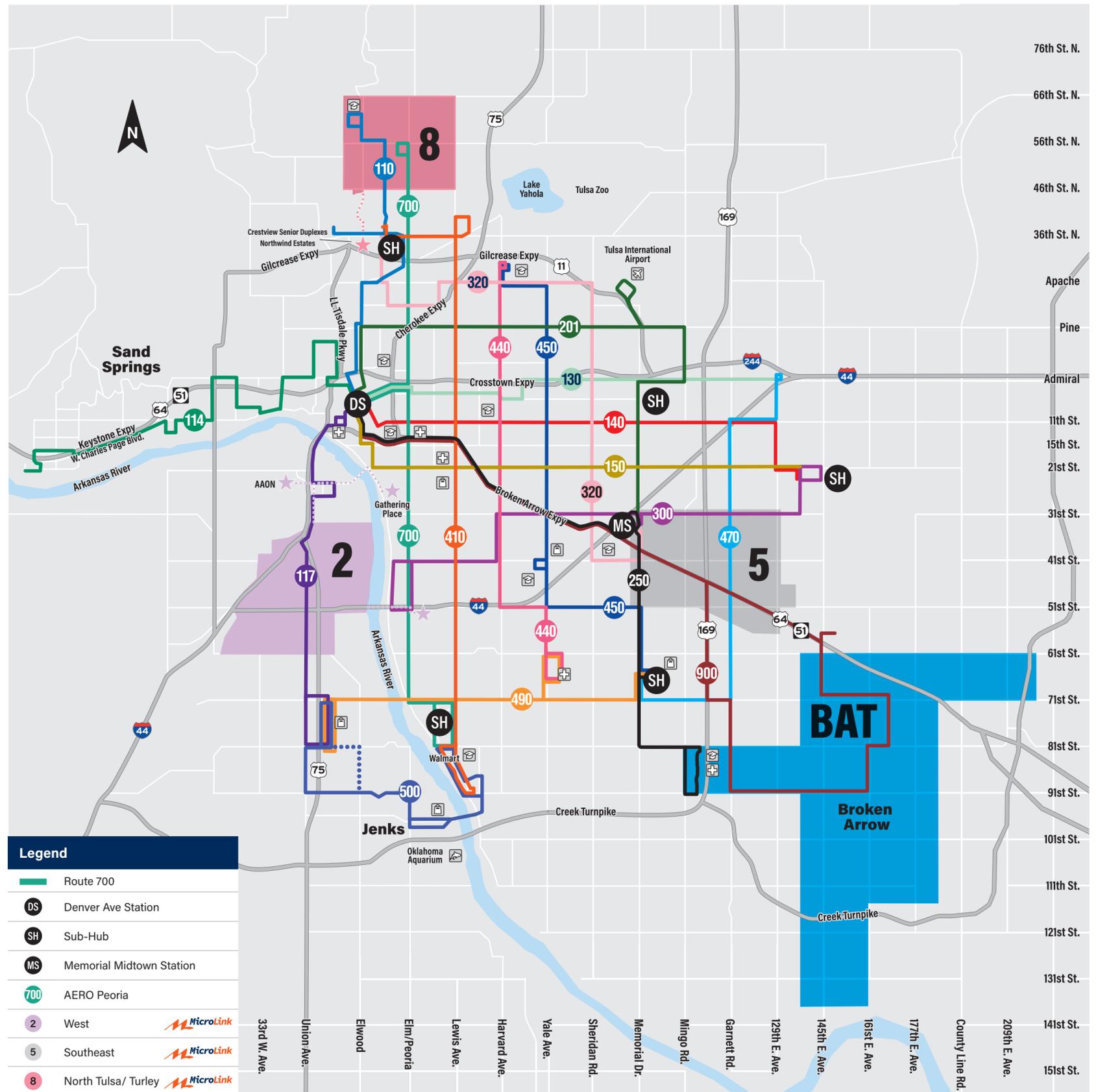
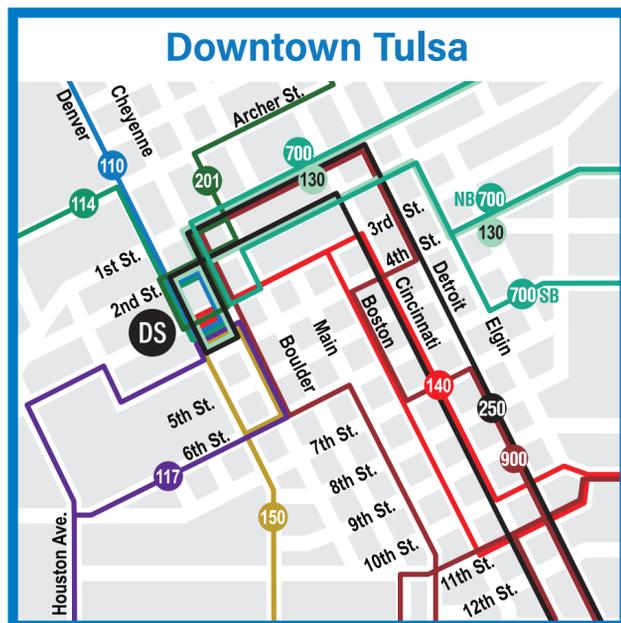
Note: See individual route maps for detailed routing information.

MetroLinkOK.org

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Legend	
	Route 700
	Denver Ave Station
	Sub-Hub
	Memorial Midtown Station
	AERO Peoria
	West
	Southeast
	North Tulsa/ Turley



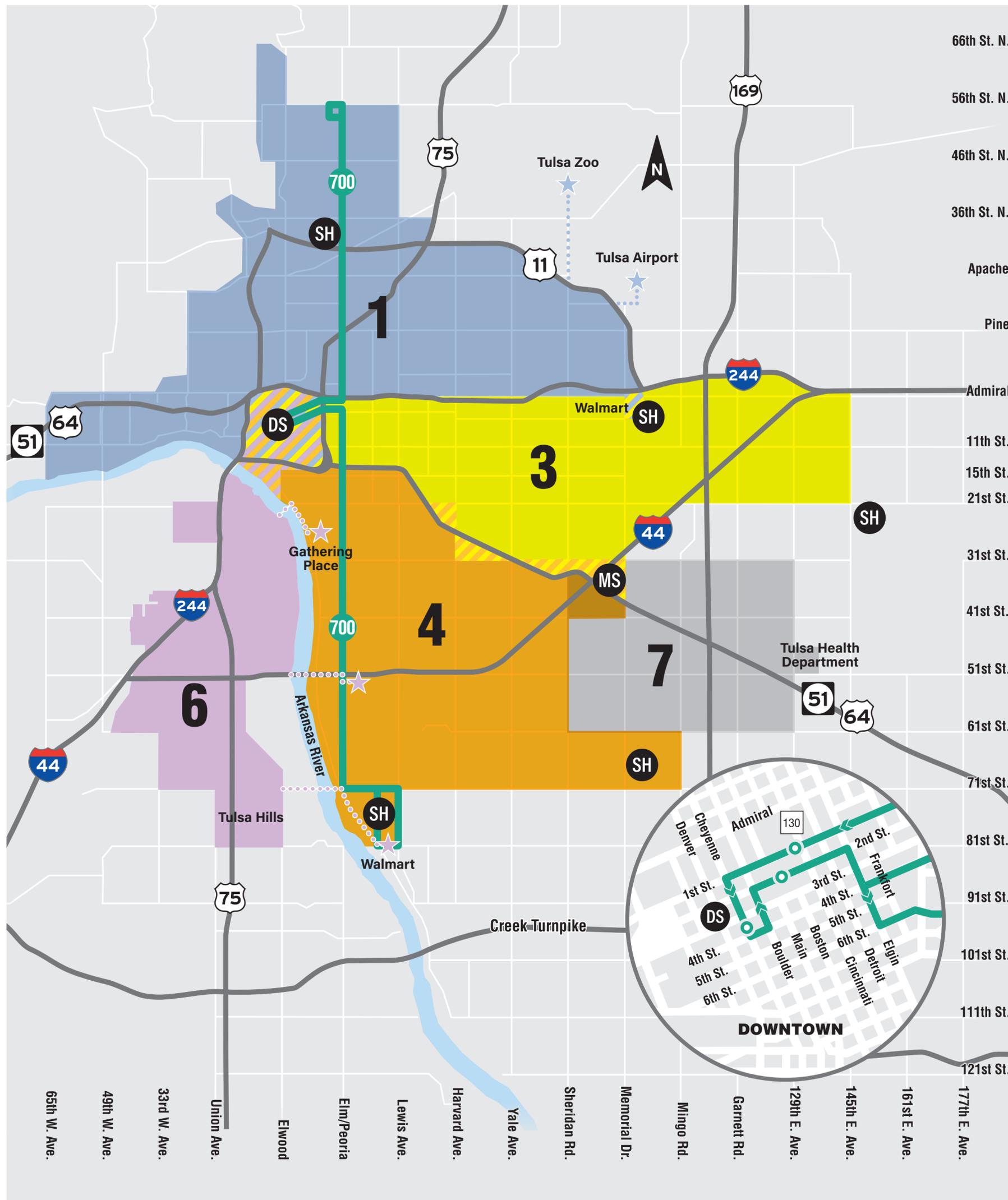
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Note: See individual route maps for detailed routing information.



MicroLink	
	Route 700
	Denver Ave Station
	Sub-Hub
	Memorial Midtown Station
	AERO Peoria
	Northwest 
	East 
	South 
	West 
	Southeast 

 All routes are wheelchair accessible.
Note: See individual route maps for detailed routing information.



Service Hours:

Zones 1-7: Mon-Sat: 8 PM to 12 AM
Zones 1,3 & 4: Sun: 8 AM to 8:30 PM
Zones 6 & 7: Sun: 8 AM to 6:30 PM

MetroLinkOK.org



**METROPOLITAN TULSA TRANSIT AUTHORITY
BOARD MEETING
December 2, 2025**

To: Board of Trustees

From: Rebecca Walner- Chief Financial Officer

Subject: Approve RideCo 1 year extension

Recommendation

Authorize the General Manager to enter into a 1 year extension with Rideco, in an amount not to exceed \$90,000, this includes an estimated additional 2% contingency allowance for incidental increase usage from the public for IVR calls and AI agent increases.

Background & Analysis

The Metropolitan Tulsa Transit Authority currently utilizes the RideCo MicroLink an LinkAssist operations.

RideCo has been our provider since March 2021 when MTTA first launched MicroTransit. Later that year MTTA switched to RideCo to perform our Paratransit services as well.

Since the partnership began, MTTA has worked with Rideco to help customers consolidate where and how they receive information. With this partnership we have been able to integrate with GoPass for all abilities and fares. RideCo has given us the opportunity to introduce AI for booking rides. With RideCo we have been able to work alongside them as we develop a system that is best for not only Metrolink Tulsa but the Citizens of Tulsa as well.

Solution

- Cost: \$88,250, with an estimated additional 2% contingency.
- Total Authorization Requested: Not to exceed \$90,000.
- Funding Source: This is a 80%/20% split between the FTA and Local resources using a grant from yearly allocation for software between FTA and City of Tulsa.
- Impact: This enhancement will improve data reliability, reduce duplicated processing, and increase ability for MTTA and Tulsa Residents to have a better transit service.